AGENDA ITEM NO.: 6.1

TO: CLIC Project Executive Group on 12 December 2017

REPORT AUTHOR: Chris Newby, CLIC Project Lead

SUBJECT: Community Reference Group – Concept Design Feedback

1. EXECUTIVE SUMMARY

The CLIC Community Reference Group (CRG) met on 6 December 2017 and received a presentation from JPE on the updated proposal (as presented to Council’s Elected Members at the workshop on 5 December 2017).

The CRG members provided feedback on the preliminary internal layouts of the CLIC across the ground floor and level 1 of the building, the look and feel of the library, the external appearance of the building, and the environmentally sustainable design (ESD) responses.

Comments from the group were captured through PollEverywhere, and included feedback related to the provision of space for community groups (such as an area to replace the function of the existing Community Hall) and the location of some services (such as the JP) relative to other activity spaces. Other comments related to the external appearance of the building, which highlighted the importance of the relationship of the new building to the Town Hall and the practicalities of building maintenance.

A copy of the presentation and the feedback received during the discussion is included as Attachments 1-19.

2. RECOMMENDATION

(1) Council’s CLIC Project Executive Group notes the findings of this report detailing the comments received from Council’s CLIC Community Reference Group in response to the CLIC Design Option 13.4 and endorses the provision of this report to the Council meeting on 19 December 2017.

3. DISCUSSION & BACKGROUND

The following is a summary of the comments received from members of Council’s Community Reference Group during the presentation by JPE on 6 December 2017. A complete copy of the comments is provided at Attachments 1-19.
It is noted that a few of the comments provided through PollEverywhere have been captured against a different topic (eg. comments about level 1 recorded against ground level), although the following summary takes this into account.

**External Treatments / Skin Materiality**

- Support the idea of screening and transparency, as long as easy to clean and heat proof. Material colour should complement the Town Hall, soft and muted could suit, although bold could also be explored (noting risk of detracting from the Town Hall). Pattern of screens could be more interesting.

- Appears that the screens could be expensive; consider alternate options to achieve same outcome and spend savings in other areas. Ensure maintenance and cleaning costs are considered, and include greenery to break up the appearance.

**Building Footprint**

- Angling the building façade is a positive move, which keeps the building modern, sleek and interesting while emphasising the Town Hall.

**Elevations and Perspective Views – Prospect Road, West and Vine Street Plaza**

- Breaking up the box-like structure would be good, as would greenery to the walls. Angle of screen edges following the lines of the Town Hall look good, although cost should be considered.

- Box gallery to Prospect Road adds interest to the building; consider theatre mechanisms for ease of display in shop window, and whether views into the gallery should be provided at times.

- Existing trees in the Plaza are creating a dark space and some should be removed. Trees along western edge of car park would be good for shading and privacy.

- Upgrade to Plaza and relationship to Town Hall looks good. Use of angled screens to break up building façade looks good. Car park should be well lit and attractive if used as entry to building from this side.

- Consider whether an extension could be built on top on the future.

**Plan Layout – Ground Level**

- Storage is a big issue for community groups; consider new stage with chair storage underneath.

- Gallery location is supported as a separate space.

- Town Hall kitchen / bar should be open, but with layout designed to keep it looking good. Accessibility needs to be considered.

- Story time area is located in a good position; locating the parent room next to it would be more convenient. It’s assumed that the remainder of Library space is flexible (which is nice).
Some PCs should be included, although most digital hub clients bring their own devices; a meeting point for those accessing the digital hub services would be good. The meeting spaces may need to be repurposed for larger classes.

The existing community hall doesn’t seem to be being replaced, although it is used by many groups. The Irish Harp room is often booked at the same time by groups using the main Eliza Hall.

Meeting spaces for up to ten people should be provided.

JP area should be located away from noisy areas.

**Plan Layout – Level One**

- Adaptability is good; consider flexible walls to provide privacy for staff that require it, as some may not work as well in open plan environments. Query whether there is enough space to accommodate future growth.

- Public area looks to be a good study space. The void is essential, although it would be interesting to see the impact (on cost and floor area). The large event space for community use is appreciated.

**Look and Feel – Library**

- Keep it relaxed and welcoming, with inviting and flexible seating, and nooks and crannies for young people. Ensure furniture is durable and easily cleaned, especially in children’s area.

- Like the feel of natural materials and bookshop style, but an industrial aesthetic would not suit.

**ESD Response**

- Support ESD initiatives, including solar panels, automatic lights, water recycling, and efficient air conditioning and airflow.

4. **CONCLUDING STATEMENTS**

The comments received from Council’s CLIC Community Reference Group in response to the latest Design Option reflect a range of views from people within the local community. The comments have been generally positive, with a few areas identified for improvement. There appears to be a general sentiment that the design is on the right track.

**ATTACHMENTS**

- **Attachments 1-16:** Presentation and comments from CLIC Community Reference Group meeting held 6 December 2017
- **Attachments 17-19:** PollEverywhere responses from CLIC Community Reference Group meeting held 6 December 2017
No comment received
IDENTITY & CONNECT

Window into Prospect
Identity
Reveal & Connect

No comment received
• I like the idea of screening & transparency as long as not tacky/easy to clean/heat proof.
• Colour – need to see some examples
• Colour needs to match-in with the town hall but not dark, not brown or white/grey. Softer muted colours. Creams, fawns, denim blue.
• Metal skin is good, perhaps something bold like a coppery colour? Though that risks distracting from the Town Hall.
• I like the softened frontage and exposure of Town Hall and that the frontage is not straight.
• Also, like the angled facades.
• Keeping some trees for shade is important.
• New angling of the building is great. Keeps the building sleek and emphasises the Town Hall.
• Shape is modern and dynamic – interesting to look at!
• Can you break up the box structure in some way – at front particularly along roof line.
• Agree with some greening along frontage to soften and cool frontage.
• Greenery/green wall on top / walls.
• Trees along car park border is a good idea.
• Vine Plaza: A lot of mature trees creates a dark, closed space that is discouraging public activity. Consider opening the space – remove some trees?
• Integration with the town Hall looks good.
• Looks good as long as some back entry to library – underground? If underground through car park needs to be well lit and attractive with some natural light.
• I like this screen concept for protection and to break up façade.
• Good! Welcoming space that encourages community activity. Nice for sitting and families.
A PLACE FOR EVERYONE

Vibrant destination
Open & Accessible
A place to meet
A place to think
A place to learn

No comment received
• I like the open History area, void – open connected and sense of space.
• Where do small groups up to ten meet??
• JP area is too noisy.
• Storage?? Still a big issue for tables, chairs, community groups materials e.g. playgroup, friends of Library.

Town Hall
• Kitchen / bar needs to be open, not closed off. Appliances need to be hidden or presented in a way that will not expose mess. Leave a large flat bench space. i.e. Needs to look good.
• Bar access into the Town Hall?
• Access/Egress issues – entry are has three doors plus kitchen – if have chairs this will be a problem.

Library
• I like the Storytime area, gaming area needs to be well away from this.
• Assume rest of Library is flexible / movable.
• Have the kitchen open on vine Plaza – good lobby space and active space for the community, encourages use in the Town Hall.
• Great placement of the story time space, minimises disturbance and controls noise levels.
Notes continued from previous page.

- **Nice! Open and flexible.**
- **Digital hub** – include *some* PC areas throughout – don’t need clusters of computers.
  - Clients come in with their own portable devices for one on one training.
  - Might have to re-purpose meeting spaces for larger digital workshops and school classes (20-25 students).
  - A meeting point for clients would be good – they can meet with a hub volunteer and shift to a sitting area for their session.
• Nice adaptable floor. Maybe flexible walls to provide some private space for workers.
  • Introverted workers still require a place to sit in privacy – maybe an alcove or two that isn't anyone's dedicated space, but any worker can sit there if needed.
• Nice, quite study area.
No comment received
ESD RESPONSE
PROTECTIVE AND TRANSLUCENT BUILDING SKIN
NATURAL CROSS VENTILATION
ABILITY TO RELEASE HOT AIR AT NIGHT
SOUTH-FACING ROOF WINDOWS
ROOF MOUNTED SOLAR PANELS
POTENTIAL BATTERY POWER STORAGE / CAR CHARGING STATIONS
SUSTAINABLE / LOCAL SELECTION OF BUILDING MATERIALS & PRODUCTS
BUILDING PERFORMANCE MONITORING AND EDUCATIONAL DISPLAY
ESD: DAYLIGHT MONITORING, WASTE MANAGEMENT, “PAPERLESS”. MODELLING COULD BE DONE NOW TO INFORM A GOAL WHEN THE BUILDING OPENS

No comments received.
CREATIVE

A Cultural Hub
Showcase Local Talent & History
The Village Vibe
Commercial Opportunity
Agile Workplace

No comment received
No comments received
No comment received
Community Reference Group 06/12/2017

Current run (last updated Dec 7, 2017 12:06pm)

6 6 8
Polls Participants Average responses

Provide a comment in response to the preliminary Layout - Ground Level

Responses
- There have been many studies that say people cannot work as well in open plan offices.
- Ground level comments lost JP's need to be away from noisy activities eg town hall
- I don't think we should be talking about specific technologies eg PC’s. Often this can be considered as available space for technology and it be provided as required. A 'x', numbers of PC's should be an operational decision not one for this forum.
- The community centre seems not being replaced. Many groups use that area at the moment.
- The Irish harp room is book with the town hall and is used as a super room for balls and dances.
- Think about a stage with chair storage underneath, people hate shifting chairs
- The storytime nook looks like a nice space especially with the verandah off it. The parent room next to storytime would be more convenient. Can the Irish Harp room be a dividable space? A slide away stage in the town hall would make the space more flexible for different users.
- Collection wall sounds great Story time place is great, away from grumpy paper readers

Provide a comment in response to the preliminary Layout - Level 1

Responses
- Does the current staffing space allow for potential growth over the next 'x' years?
- What impact would it have if the void was floor space?
- The void is essential. I like the flexible nature of the spaces including the large event room.
- Tyuiol
### Provide a comment in response to the External Treatments

**Responses**

- Think you are starting to nail the design. Like separate gallery not walk through. Shift jo to more visible position. Like tucked away story time, it allows for a dedicated kids space.
- Skin idea is interesting but can the available funds be spent in different areas? What are the other options that may achieve the same outcome? Have the on-going maintenance and cleaning costs been considered? What are the public expected to see? Will the working environment inside achieve that expectation?
- Formations could just be a cleaning disarmed. But it could create cleaning jobs.
- Grey facade with holes is OK. Bird nests?
- Screens sound functional but pattern could be more interesting. The openness is important. Colour that has the tones of the town hall stone would look good.
- I'm concerned about the cost of perforation and practical nature is just windows that open more cost effective? Keep it neutral in regard to colour. Like opening up town hall.
- Yes to break up the front with greenery.
- Opening windows, not louvers, would be better then screens. Cleaning screens would be an expensive ongoing option.
- Consider maintenance. I'm not here.

### Provide a comment in response to the ESD Response

**Responses**

- Effective air conditioning.
- I like the solar panels etc. All the environmental ideas look good.
- Automatic lights off after hours in the office areas.
- Like the airflow and future proofing. Solar use especially for out of hours lighting.
- Water recycling and grey water use.

### Provide a comment in response to the 3 Elevations - Prospect Road, West & Vine Plaza

**Responses**

- The angles look good following the lines of the town hall and allowing the town hall to be featured. Keeping some (most) of the trees is important - the temperature difference there on a hot day is significant. The box gallery window to Prospect Rd makes the building look more interesting.
- Is it possible for the building not to look so much like a box? It dwarfs the beautiful town hall. I don't think the buildings work together at all.
- Cost of angled facade? Can it be built On? Top extension. Internal paint? Theatre mechanisms for art box? MoVe the trees to Western side?
- Like the glass overlooking vine plaza. It is important to screen off the carp park visually as well as for safety. Like the concept of sloping in to draw attention to the entrance. It is important that the shop window can just be look through as old exhibitions will detract from the building.
- I'm not here.
- The trees only the western fence line will also provide some privacy for the residents.
- The integration with the town hall looks good.
- The new building could copy the curved shapes of the town hall.
- Green wall for West side? Could the building have green walls ie plants.
<table>
<thead>
<tr>
<th>Responses</th>
<th></th>
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<tbody>
<tr>
<td>☐ Relaxed and welcoming is good</td>
<td>Please not the industrial look. It is so alienating.</td>
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<tr>
<td>Like inviting seating options</td>
<td>Flexible seating a must</td>
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<tr>
<td>Like natural feel</td>
<td></td>
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<tr>
<td>Technology desks separate from children reading / activity areas - remove distractions from the activity</td>
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<tr>
<td>Nooks and crannies for young people to feel comfortable in</td>
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<td>Changeable themed areas</td>
<td></td>
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<tr>
<td>Classic, natural materials, bookshop feel all look good. I don't feel that industrial sits so well with a library. Neutral colours in children's area, no overstimulation! Keep colour to things like artwork and displays that can be easily changed.</td>
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<tr>
<td>Washable/cleanable furniture and furnishing especially in the children's / toddler's area</td>
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<tr>
<td>Durable furniture eg the legs stay on!</td>
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</tbody>
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9 Responses