

AGENDA ITEM NO.: 13.5

TO: Council Meeting on 19 December 2017

DIRECTOR: Simon Bradley, Director Infrastructure and Environment

REPORT AUTHOR: Nina Phillips, Landscape Architect

SUBJECT: Results from Devonport Terrace Streetscape Survey

1. EXECUTIVE SUMMARY

Council has identified a range of issues regarding Devonport Terraces' appearance, landscaping, stormwater and maintenance. In order to understand the range of issues more fully, and to develop a vision for future improvements, Council conducted a survey, with a view of determining a range of improvements to be proposed for consideration in Council's 2017/2018 budget process.

Surveys were prepared and distributed to the 140 residents on Devonport Terrace. In total 30 responses were received and nine of those residents expressed interest in being a part of a suggested Community Reference Group (CRG). Residents were also given an opportunity to provide additional comment on the streetscape as part of the survey.

As a result of the survey, the top priority for improvement of the streetscape is to improve the quality and number of screening plants. Other issues of priority focus on the following issues: fencing and vandalism, parking and traffic movement, lighting and safety and stormwater management.

A timeline will need to be established for master planning, design development and implementation through a staged approach and in line with the State Government's upgrade and electrification of the Adelaide – Gawler railway line. Costs associated with this project will need to be determined.

Council administration recommends that the outcomes of the survey be provided to the residents through sending informative postcards or the like to them. In addition, the CRG will need to be formed and an initial meeting set up, together with determining an ongoing communication strategy with the residents.

Rail Care, an initiative of the State Government, is to be contacted to establish liaison and receive support within the focus areas of Rail Care.

2. RECOMMENDATION

- (1) Council having considered Item 13.5 Results from Devonport Terrace Streetscape Survey, note the report and suggested actions;
- (2) Council receive a further report outlining progress of the project to improve the overall amenity of Devonport Terrace as the State Government's project to electrify the Adelaide – Gawler railway line progresses; and
- (3) Council staff to liaise with 'Rail Care' to identify grant funding opportunities.

3. RELEVANCE TO CORE STRATEGIES / POLICY

- *Local Government Act 1999*

Strategic Plan to 2020 Theme 1 – People "Know, empower, celebrate, educate and activate our community"

Strategy 1.1 Know our community	Upgrading the streetscape along Devonport Terrace will ensure a more environmentally friendly outcome, including more pedestrian friendly, issues of priority from the community are addressed and implementation of environmental factors such as Water Sensitive Urban Design elements.
Strategy 1.2 Environmentally active, sustainably focused	
Strategy 1.3 Active living for every age, every stage	
Strategy 1.4 Celebrate our diverse and creative community	

Strategic Plan to 2020 Theme 2 – Place "Loved heritage, leafy streets, fabulous places"

Strategy 2.1 Respect the past, create our future	Improving the streetscape will address issues of accessibility, a greener future and creating the future with a streetscape that is loved by the residents and the community. This will provide a sense of ownership to the local community and will vastly improve amenity.
Strategy 2.2 Loved parks and places	
Strategy 2.3 An accessible City	
Strategy 2.4 A greener future	

Strategic Plan to 2020 Theme 3 – Prosperity “More jobs, more investment, more activity, more vibrancy”

Strategy 3.1 A stronger local economy	The streetscape upgrade could potentially incorporate digital aspects.
Strategy 3.2 A more vibrant night-time	
Strategy 3.3 Leverage our digital advantage	
Strategy 3.4 International Prospect	

Strategic Plan to 2020 Theme 4 – Services “Leaders of the sector providing efficient, responsive, accessible services”

Strategy 4.1 Excellence in Infrastructure	Excellence in infrastructure will be achieved.
Strategy 4.2 Sound Financial Management	
Strategy 4.3 Responsible Waste Management	
Strategy 4.4 Accountable and people-focused services	

Intelligent Community Indicators

5. Sustainability	Economic growth while reducing the environmental impact of that growth	The electrification of the Adelaide –Gawler railway line will create an urban growth corridor.
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4. REGIONAL IMPACT

Not applicable.

5. COMMUNITY INVOLVEMENT

Surveys were distributed to residents along Devonport Terrace for initial feedback on the prioritisation of issues identified for the streetscape. Results were received and these have been outlined later in this report.

Council administration will seek to continue engaging with residents regarding survey results and future action in the form of informative postcards or the like. Council will also establish the Community Reference Group (CRG) based on interest from the survey responses and arrange an initial meeting.

Community consultation is likely to be required expanding on the localised area of the initial survey.

6. DISCUSSION

Council and its elected members have been listening to a range of comments about Devonport Terraces' appearance, landscaping, stormwater and maintenance. In order to understand the range of issues more fully, and to develop a vision for future improvements, Council requested a survey to be conducted, a community reference group (CRG) be formed and a range of improvements to be proposed for consideration in Council's 2017/2018 budget process.

A catalyst for change is the State Government's recent announcement of the electrification of the Adelaide – Gawler railway line, subject to Commonwealth funding, in the 2017/2018 State Budget. Council is aware that previous electrification projects in the southern suburbs have required new fencing to be installed along the rail corridor.

This announcement provides Council with the opportunity to partner with State Government and use the State Government's electrification of the rail line and associated new fencing to create an integrated approach to upgrading Devonport Terrace.

Surveys as per **Attachment 1-3** were prepared and distributed to the 140 residents on Devonport Terrace. The purpose of the survey is to gain an understanding of what issues residents see as priorities for improving the streetscape and whether residents were interested in being a part of Council's "Community Reference Group" (CRG). In total 30 responses were received and nine of those residents expressed interest in being a part of the CRG. Residents were also given an opportunity to provide additional comment on the streetscape as part of the survey.

As a result of the survey, there were 5 issues that rated very highly as priorities as shown in **Table 1**. Improving the quality and number of screening plants was the number 1 priority for 9 residents, accounting for 30% of the respondents.

Issue	Priority Number	Number of Respondents (and percentage)	Total Number of Respondents (and percentage)
Improve the quality and number of screening plants	1	9 (30%)	23 (76.67%)
	2	6 (20%)	
	3	6 (20%)	
	4	1 (3.33%)	
	5	1 (3.33%)	
Improve the stormwater management and local flooding by directing stormwater to the screening plants	1	5 (16.67%)	24 (80%)
	2	5 (16.67%)	
	3	4 (13.33%)	
	4	6 (20%)	
	5	4 (13.33%)	
Improve the security fence to the railway corridor	1	6 (21.43%)	19 (63.33%)
	2	3 (10.71%)	
	3	4 (14.29%)	
	4	4 (14.29%)	
	5	2 (7.14%)	
Improve lighting and safety for pedestrians on paths leading to train stations	1	3 (10.34%)	19 (63.33%)
	2	6 (20.69%)	
	3	3 (10.34%)	
	4	3 (10.34%)	
	5	4 (13.79%)	
Replace the colourbond fence to the west of the rail corridor with a chainmesh fence to remove opportunity for graffiti	1	3 (11.11%)	17 (56.67%)
	2	7 (25.93%)	
	3	2 (7.41%)	
	4	2 (7.41%)	
	5	3 (11.11%)	

Table 1: Prioritisation and number of responses for top 5 priority issues from the question on Page 1 of the survey.

The secondary issues of priority which rated very closely were as follows:

- improve the security fence to the railway corridor,
- replace the colourbond fence to the west of the rail corridor with a chainmesh fence to remove opportunity for graffiti,
- improve the stormwater management and local flooding by directing stormwater to the screening plants,
- improve lighting and safety for pedestrians on paths leading to train stations.

Popular additional comments from the survey, outside of the items for prioritisation, are focused around vehicle parking and traffic issues along the street and that there should be designated parking spaces. Sixteen residents commented on traffic and parking related issues in the comments section of the survey.

A timeline will be established for master planning, design development and implementation through a staged approach. Council staff will continue to inform residents of the outcomes of the survey and further work through an engagement strategy, and the community reference group will be established.

Additional community consultation is likely to be required by expanding the consultation to the community residing in the local area beyond Devonport Terrace itself.

Ideally a partnership approach will be established between Council, residents and the State Government to ensure any suggested public realm upgrades along Devonport Terrace are designed and planned with the State Government's timeline for upgrading this section of the train line.

Further, Rail Care, an initiative of the State Government, provides an opportunity to establish liaison and receive support within the focus areas of the project area and will be further investigated. Focus areas of Rail Care are Station Care, Public Art, Greening and General Amenity and Place-making.

Financial and Resource Implications

Funding is currently not provided for this project within the Annual Business Plan for the 2017/2018 Financial Year.

Council staff will work with the residents to scope a project for consideration. Traditionally, a project of this nature would cost around \$200,000 in consultancy fees (including design, documentation, site surveying, civil/structural/traffic/electrical engineering, and arboricultural advice) and \$2-3m to construct. Investigations will occur to determine how the project could be delivered in time for a budget bid as part of the Annual Business Plan for the 2018/2019 Financial Year.

Council staff will assist with the management and delivery of the project, including liaison with stakeholders.

Grant Opportunities

Rail Care is an initiative under South Australia's 'Safe Communities Healthy Neighbourhoods' strategic priority. The program aims to enhance the look and feel of train and tram stations and rail corridors for neighbours and travelers. Rail Care is coordinating a range of place-based activities working closely with volunteers and other partners such as local councils.

It coordinates and supports many volunteer groups started under the previous *Adopt-a-Station* program.

The program includes four focus areas:

1. Station Care
2. Public Art
3. Greening
4. General Amenity and Place-making

The Rail Care program is complementary to the existing rail maintenance work which includes:

- Programmed maintenance – litter and waste management, graffiti removal, cleaning, weed control and vegetation management
- Minor infrastructure upgrades

- Ensuring stations are safe and accessible
- Managing risk and responding to emergencies

Council administration will investigate opportunities to gain grant funding from Rail Care or similar for the Devonport Terrace Streetscape upgrade.

7. CONCLUDING STATEMENTS

Council has received a range of responses from the community on Devonport Terrace and the information provides much valued information on how best to approach upgrading the public realm of this locality.

It is considered the State Government's electrification of the train line provides an ideal opportunity to respond to these issues and to significantly improve the amenity of this road and area. Council staff will continue to work on this project and provide a further update to Council as it progresses.

ATTACHMENTS

Attachment 1 -3: Devonport Terrace Streetscape Survey



Ref. CR17/44788

13 October 2017

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Dear Local Resident,

DEVONPORT TERRACE STREETScape SURVEY

Council and its elected members have been listening to a range of comments about Devonport Terraces' appearance, landscaping, stormwater and maintenance. In order to understand the range of issues more fully, and to develop a vision for future improvements, Council has requested a survey to be conducted, a community reference group be formed and a range of improvements to be proposed for consideration in Council's 2017/18 budget process.

A catalyst for change is the State Government's recent announcement of the electrification of the Adelaide – Gawler railway line, subject to Commonwealth funding, in the 2017/2018 State Budget. Council is aware that previous electrification projects in the southern suburbs have required new fencing to be installed along the rail corridor.

This announcement provides Council with the opportunity to partner with State Government and use the State Government's electrification of the rail line and associated new fencing to create an integrated approach to upgrading Devonport Terrace.

We would love to have you on board, because your issues and ideas will shape Council's thinking and budget processes.

As the first step in our community engagement process for Devonport Terrace, we invite you to fill out the attached survey to help prioritise or add to the range of issues we have listed. We are also interested in identifying locals who wish to be involved throughout the process, including being a member of the a "reference group" which Council is aiming to start. This group will assist Council to address issues and provide an opportunity for participation in improvements in the precinct.

Council would be pleased to receive your feedback by COB Friday 27 October 2017.

Please find enclosed the survey form and a return paid envelope. Alternatively you could scan or photograph your responses and email them to admin@prospect.sa.gov.au

Thank you for investing your time in this important process and playing a vital part in planning for the future of your part of our great City.

Kind Regards,

David O'Loughlin
Mayor, City of Prospect

DEVONPORT TERRACE STREETScape SURVEY FORM

We have listened to feedback over recent months and have listed the range of issues raised by locals, elected members and staff below:

We would love to hear your views on what you would like to see improved.

Please number the following items in order of priority for improvement.

(1 being the highest priority for improvement and the largest number being the least priority for improvement):

Items for Improvement	Priority Number
Improve the security fence to the rail corridor (standard of the new fence will be similar to the black chainmesh adjacent the Charles Cane Oval)	
Replacing the colorbond fence to the west of the rail corridor with a chainmesh fence to remove opportunity for graffiti	
Improve the quality and number of screening plants	
Improve stormwater management and local flooding by directing stormwater to the screening plants	
Preventing casual parking in the screen planting area	
Improve lighting and safety for pedestrians on paths leading to train stations	
Lower local speed limits to 40 kmh to match east of Churchill Road	
Lower vehicle speeds by installing more traffic devices like speed humps or slow points	
Increase the amount of public art, seating and litter bins	
Anything we have missed?	

