

10.2 DRAFT DISABILITY ACCESS AND INCLUSION PLAN 2026-2030**File Number:** IC25/312**Author:** Otilie French, Acting Director City Strategy, Community and Culture**Responsible Executive:** Chris White, Chief Executive Officer

EXECUTIVE SUMMARY**Purpose Statement**

The purpose of this report is to seek Council's endorsement of the *Draft Disability Access and Inclusion Plan 2026-2030* for implementation.

Report Summary

The State Government released its new *State Disability Inclusion Plan 2025-2029* in August 2025. Under the *Disability Inclusion Act 2018*, each State Authority must produce a Disability Access and Inclusion Plan to address the outcomes/pillars stated in the State Plan and its legislative requirements.

Subsequently, a new Draft Plan was co-designed with Council's Access and Inclusion Community Advisory Group, Purple Orange, Elected Members and staff, which prioritised and focused on accessible and inclusive transport, inclusive leadership, advocating for education and accessible communication and embedding universal design practices.

The Draft Plan outlines key strategies and actions to improve access, inclusion, and participation for all community members, particularly people with disability, addressing the mandatory measurements as set by the State Government.

The *Draft Disability Access and Inclusion Plan 2026-2030* was endorsed by Council for community consultation on 28 October 2025.

Community consultation was undertaken for a period of 28 days between Monday 17 November 2025 and Sunday 14 December 2025.

An additional workshop was held on 27 November 2025 with Council's *Access and Inclusion Community Advisory Group*, Purple Orange, Elected Members and staff to further investigate and discuss the priorities, proposed actions, initial community feedback and next steps for implementation.

Feedback from the community, the advisory group, Elected Members and staff has been built into the final plan for Council's consideration

The final *Draft Disability Access and Inclusion Plan 2026-2030* (the Plan) is attached for Council's consideration.

RECOMMENDATION**THAT COUNCIL:**

1. **Having considered Item 10.2 Draft Disability Access and Inclusion Plan 2026-2030 receives and notes the report.**
 2. **Receives and notes the Community Engagement Report (as presented at Attachment 1), and the subsequent amendments made to the Draft Disability Access and Inclusion Plan 2026-2030 as detailed in this report.**
 3. **Endorses and adopts the Draft Disability Access and Inclusion Plan 2026-2030 (as presented at Attachment 3), and delegates authority to the CEO to make minor administrative amendments as may be required before publishing.**
 4. **Submits the Draft Disability Access and Inclusion Plan 2026-2030 (as presented at Attachment 3) to the Minister for Human Services, including any minor administrative amendments made as per point (3) above.**
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BACKGROUND

City of Prospect's *Disability Access and Inclusion Plan (DAIP) 2021-2025* has guided Council's work to improve access, equity, and participation for people with disability across the community. This previous DAIP achieved key milestones, most notably the establishment of the Access and Inclusion Community Advisory Group. The lived experience this group brings to Council is invaluable, particularly regarding feedback on key infrastructure projects.

In August 2025, the State Government launched its new [State Disability Inclusion Plan 2025-2029](#), providing a refreshed roadmap to advance access and inclusion for South Australia. With a new State Plan comes the legislative requirement to update all State Authority plans. City of Prospect's new *Draft Disability Access and Inclusion Plan 2026-2030* has been developed to build on previous progress, while also responding to updated legislative requirements and evolving community expectations.

Over the past year, the Director City Strategy, Community and Culture has been heavily involved in the Department for Human Services' Community of Practice, which has provided leadership and advice for state agencies through the review and drafting process for the State Government's Plan. While the Community of Practice guided the process, the State Government set an ambitious target for all state agencies to submit their DAIPs to the Minister for Human Services by 14 February 2026.

In essence, this timeframe provided Council with only six months to co-design, draft, consult, and endorse the plan, as while the Draft State Plan was initially released for community consultation in late 2023, there were significant changes to the format and focus areas, which limited Council's ability to prepare our own Draft Plan proactively.

Despite the tight timeframe, Council's new Draft Plan was developed through a robust co-design process, ensuring it is grounded in lived experience. The development included a review of achievements from the 2021-2025 Plan, an extensive review of State Government engagement results, legislative requirements under the *Disability Inclusion Act 2018*, and valuable contributions from the Access and Inclusion Community Advisory Group, Elected Members, staff, and local service providers, ensuring the new Draft Plan supported a whole-of-council approach to accessibility and inclusion.

The Draft Plan was endorsed for community consultation for a period of 28 days, where a variety of consultation methods were undertaken. The Draft Plan has since been amended to reflect the responses received and further feedback from the Access and Inclusion Community Advisory Group.

DISCUSSION

One of the most significant successes of the previous DAIP was the establishment of the Access and Inclusion Community Advisory Group, bringing together people with lived experience of disability, carers, advocates, and community representatives. Their insights ensure Council decisions are based on real experiences rather than assumptions.

To maintain this standard, it was imperative that the Access and Inclusion Community Advisory Group played a significant role in the co-design process. This approach supports stronger decision-making by identifying barriers and practical solutions early and improving the relevance and effectiveness of the proposed actions. The co-design process also strengthens both the community's trust and Council's accountability by demonstrating Council is working in partnership with the community to embed inclusion across its services, infrastructure and communications. Finally, co-design helps ensure that the new Draft Plan delivers achievable, best practice outcomes by drawing on local knowledge and enabling continuous feedback through the implementation and review.

Key priority areas

A workshop facilitated by Purple Orange, a South Australia social-profit organisation who advocate for inclusion, on 24 July 2025, attended by Access and Inclusion Community Advisory Group members, Elected Members (Mayor, Deputy Mayor, and Councillors Barnett, Nguyen and Hollitt), and key staff, established the framework for the new Draft Plan.

Four key priority areas were identified:

1. **Create accessible and inclusive transport:** Ensure everyone can move safely and independently around City of Prospect by improving footpaths, signage, parking, bike lanes and public transport connections, designed to meet best practice accessibility standards.
2. **Strengthen leadership in inclusion:** Support and grow leaders with lived experience of disability within council and the community while encouraging all local leaders – from business owners to community groups – to champion access and inclusion.
3. **Build awareness through education and accessible communication:** Providing training, resources and events that grow understanding of disability inclusion across our community, while ensuring all information is easy to access, clear and available in multiple formats.
4. **Embed universal design in all assets and infrastructure:** Adopt a universal design approach across Council planning, buildings and public spaces so that facilities are welcoming, safe and usable for everyone – now and into the future.

These four areas form the main focus of the Draft Plan's delivery outcomes, as well as being integrated into Council's other priority plans, including the Integrated Transport Plan, Strategic Community Plan and Asset Management Plans.

While the State Government has included 18 mandatory measures for reporting, additional areas falling outside the scope of Council services were intentionally removed from the Draft Plan to allow resources to focus on delivering the top four priorities.

Workshops and refinement

As well as the workshop in July 2025 which established the framework for the Draft Plan, the following refinement workshops were also undertaken in the creation of the final Draft Plan:

- **25 September 2025:**
 - A 'world café'-style staff workshop brainstormed how to address mandatory measures through business-as-usual activities, new initiatives and through leveraging existing plans.
 - Priorities were tabled and supported at the Access and Inclusion Community Advisory Group meeting.
- **27 November 2025:** A workshop facilitated by Purple Orange with the Access and Inclusion Community Advisory Group and Elected Members reviewed the proposed actions and sought additional feedback.

Financial Considerations

To implement the Draft Plan effectively, resources will be required. There is currently no dedicated allocation for access and inclusion initiatives, and projects with financial implications are typically accommodated within existing program budgets. However, the implementation of the Draft Plan will require additional resourcing for specific actions.

At present, approximately \$16,000 of funds remain available within the Payintha Kumangka Advisory Group budget. It is anticipated that these funds will not be fully expended within the current financial year, following the completion of the recent review of this advisory group

As part of the Budget Review 2 process, it is proposed that Council considers reallocating up to \$12,000 of these available funds toward priority access and inclusion initiatives. This allows sufficient budget to support Payintha Kumangka Advisory Group meetings for the remainder of the 202-2026 financial year; while enabling the immediate implementation of actions within the Draft Plan once the Draft Plan is submitted to the Minister in February 2026, pending Council endorsement.

Any additional funding requirements beyond this allocation will be addressed through the annual budget process, allowing time for detailed scoping and rigorous cost estimation.

Risk / Opportunities for Consideration

The primary risk is failure to meet the State Government's deadline of 14 February 2026 for submission to the Minister for Human Services. Endorsement of this report mitigates this legislative risk. The secondary risk is to Council's reputation, as the co-design process has raised community expectations. Implementing the Plan effectively offers a significant opportunity to strengthen trust and demonstrate leadership. Conversely, failure to deliver on the four priority areas may damage relationships with the Access and Inclusion Community Advisory Group and the broader community.

Individual projects arising from the Plan (e.g., infrastructure upgrades) will require standard Risk Assessments and WHS consideration at the project planning stage.

Community Engagement

Given the tight legislative timeframe required to submit the Plan to the Minister for Human Services by 14 February 2026, a dedicated Council Workshop to review the engagement outcomes was not feasible. As such, this section provides a comprehensive detailed analysis of the consultation process, the feedback received, and how that feedback has directly shaped the final Draft Plan presented for endorsement.

Engagement strategy and approach

The engagement for the Draft Plan was designed at Level 2: Inform, Consult and Involve, ensuring the community could not only provide feedback on decisions but was actively involved in shaping them. The process was driven by a 'co-design' philosophy, recognising that a plan for people with disability must be created with people with disability.

The consultation period ran for 28 days from Monday 17 November to Sunday 14 December 2025.

To ensure genuine accessibility, the methodology extended beyond standard survey methods:

- The Draft Plan was provided in full, Easy Read, and screen-reader-friendly formats.
- Recognising that written surveys can be a barrier, feedback was invited via video, audio recording, artwork/drawings, email, hard copy, and face-to-face interaction.
- A multi-channel approach was utilised, including physical signage at high-traffic locations, digital screens at Payinthe, direct emails to local disability and inclusion service providers and advocacy groups, State Government bodies, community groups and schools, as well as social media promotion.
- A dedicated workshop for the Access and Inclusion Community Advisory Group and Elected Members was facilitated by Purple Orange on 27 November 2025 to gather further feedback.

Respondent demographics

The demographic data confirms the consultation reached the target audience. Respondents included residents with lived experience of physical, sensory (vision/hearing), and cognitive disabilities, paid workers within the disability sector and residents without disability but with an interest in an inclusive city.

Participation data and reach

While the topic is specialised, community interest was strong. The engagement data indicates high levels of awareness and informed participation from the broader public:

- The Engagement Hub project page received 797 views from 353 unique visitors.
- There were 171 downloads of key documents (82 of the full Draft Plan, 50 of the Easy Read version of the Draft Plan, and 39 of the State Plan), suggesting visitors to Engagement Hub were reading and digesting the content in detail.
- A total of 7 formal submissions were received (4 surveys, 3 written submissions). While the volume of formal submissions is modest, the quality and technical depth of the feedback was exceptionally high.

Key feedback themes

Feedback was generally supportive, with respondents describing the Draft Plan as "comprehensive," "well-informed," and reflective of local needs. The co-design process was highlighted as a key strength. However, specific opportunities for improvement were raised under each of the Plan's four priority areas:

Priority 1: Create accessible and inclusive transport infrastructure

Feedback in this area focused on physical safety, navigation, and regional advocacy. Respondents suggested adding signposts with maps, bus numbers, and useful contacts at selected intersections near public transport hubs.

Specific requests were made to increase accessible parking availability and enforce permit use, with a particular need identified for two additional spaces near the clubrooms at Charles Cane Reserve. Concerns were also raised regarding uneven footpaths, street lighting, and the safety of crossovers.

During the November workshop, the Access and Inclusion Community Advisory Group suggested that Council partner with advisory groups from neighbouring councils to establish a wider network of influence. The lack of accessibility at Islington Railway Station was cited as a key example where cross-Council collaboration is required. It was further suggested that the Access and Inclusion Community Advisory Group write to relevant Ministers outlining these priorities ahead of the upcoming State Election.

Priority 2: Strengthen leadership in inclusion

Feedback emphasised the need to formalise leadership roles and ensure the language used reflects the seriousness of the position. The term 'champions' was flagged by the Access and Inclusion Community Advisory Group as having sporting connotations. It was suggested this be amended to 'Agents of Change' or similar to better reflect the intent of the role. Workshop participants also suggested exploring the 'Building Employer Confidence and Inclusion in Disability Grant' to improve Council's capacity to support people with disability in leadership positions.

Written submissions suggested establishing a structured mentorship program drawn from models used by Rotary and professional bodies. It was also suggested that Council connect with local service providers to identify potential leaders within their client bases.

While most feedback was supportive, one survey respondent noted that promoting leadership for specific groups should be the role of schools and employment providers rather than Council.

Priority 3: Build awareness through education and accessible communication

A significant portion of feedback focused on how Council communicates, with a strong emphasis on supporting residents with hearing loss.

Detailed submissions noted that 1 in 6 Australians suffer hearing loss, and suggested that around 1,350 Prospect residents are potentially living with moderate to severe hearing loss. It was suggested that Council develop a "Better Hearing Strategy" and collaborate with organisations to deliver educational courses on hearing loss for local businesses.

November workshop members suggested introducing an 'Accessible Communications Checklist' for staff as a low-cost, high-impact action. It was also requested that the Access and Inclusion Community Advisory Group be invited to review key Council documents (e.g., Annual Business Plan) prior to publication.

Further suggestions included using AI tools for text-to-voice translation, promoting podcasts/videos that tell 'real stories,' and maintaining non-digital information channels (phone/in-person) for those unfamiliar with technology. Feedback also supported workshops delivered by people with lived experience, noting that Council should consider remuneration for speakers and ensure venues and transport are accessible.

Priority 4: Embed universal design in all assets and infrastructure

This area attracted technical feedback regarding Council facilities, particularly Payinthe. Feedback indicated that most areas of Payinthe have "poor to very poor" acoustics. Specific requests included:

- Installation of acoustic panels and soft furnishings in meeting rooms.
- Installation of a Hearing Loop in Eliza Hall.
- Provision of portable personal Hearing Loops at front-desk services.
- Better promotion of the existing loop in Tirkanthi Kuu.

November workshop participants requested that the Draft Plan clarify exactly what is meant by 'universal design' to ensure it is understood that it applies to all Council operations, not just buildings. Suggestions also included exploring Local Government Association (LGA) research funding to support access and inclusion initiatives and using local leaders to advocate for universal design principles in complex development proposals.

Amendments to the final Draft Plan

The feedback detailed above has been rigorously assessed. The following table outlines the key amendments made to the final *Draft Disability Access and Inclusion Plan 2026-2030* (Attachment 1) as a direct result of community engagement:

Page	Section / Heading	Change Type	Description of change
8	Priority 2: Strengthen leadership in inclusion	Amendment	Action 7: The 'champions' initiative has been renamed/redefined as 'Prospect Inclusion Ambassadors' to remove sporting connotations and reflect the advocacy nature of the role
9	Priority 4: Embed universal design in all assets and infrastructure	Addition	Action 10: Addition of commitment to publicly acknowledge and celebrate when universal design principles are adopted in projects
9	Priority 4: Embed universal design in all assets and infrastructure	Addition	Addition of a definition of universal design as defined by the Australian Human Rights Commission
11	Priority 1: Accessible and inclusive transport	Addition	Action 14: Addition of commitment to review appropriate signage at Council's accessible toilets and carparks where possible
12	Priority 3: Build awareness through education and accessible communication	Addition	Action 18: Amended action to explicitly include AI tools (such as text to voice translations) to broaden accessibility formats.
13	Priority 3: Build awareness through education and accessible communication	New Insertion	Action 21: Added a dedicated action to develop a 'Better Hearing Strategy' to support the communication needs of those experiencing hearing loss.
18	Priority 2: Strengthen leadership in inclusion	Amendment	Action 36: Added the intention to draw on successful models in other sectors for the 'Leaders in Inclusion' mentoring initiative




The *Draft Disability Access and Inclusion Plan 2026-2030* has been developed through a rigorous co-design process, complies with all legislative requirements under the *Disability Inclusion Act 2018*, and reflects the specific feedback of City of Prospect's community. It is now presented for Council endorsement to meet the State Government's 14 February 2026 submission deadline.

STRATEGIC COMMUNITY PLAN 2023-2027

Alignment to Strategic Community Plan

COMMUNITY VALUE Empowering a thriving, engaging and welcoming city	A vibrant community culture A safe, welcoming and accessible city Community capacity, connection and value Open and transparent communication Celebrating cultural heritage and diversity
QUALITY INFRASTRUCTURE Building a sustainable connected city	Quality public realm Spaces for our community to gather Fit for purpose community infrastructure
OUR PRINCIPLES Driving the delivery of the Community Plan	Innovation Community Value Evidence Based Decisions

ATTACHMENTS

1. **DRAFT - Disability Access and Inclusion Plan 2026-2030 - Community Engagement Report** [↓](#) 
2. **DRAFT - Disability Access and Inclusion Plan - 2026-2030 - Content with Tracked Changes Post Community Consultation** [↓](#) 
3. **DRAFT - Disability Access and Inclusion Plan 2026-2030 - Designed** [↓](#) 



Draft Disability Access and Inclusion Plan 2026-2030

COMMUNITY ENGAGEMENT REPORT

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

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Executive summary

The draft Disability Access and Inclusion Plan 2026-2030 (draft DAIP) was developed by City of Prospect with input from the Access and Inclusion Community Advisory Group and the social profit organisation, Purple Orange through a co-design process.

Community engagement was conducted over a period of 28 days from Monday 17 November until Sunday 14 December 2025.

Members of the community were invited to provide feedback via Council and Engagement Hub web pages, emails to key stakeholders, Your Prospect eNews, social media posts, the customer service digital screen, posters and street signage. To ensure broad access, the draft DAIP was also available in Easy Read and screen-reader formats.

Feedback could be provided by completing an online or hard copy survey, sending an email or letter or by speaking to a member of staff. Submissions could also be made by uploading a personal video, audio recording, drawing or other artwork.

Access and Inclusion Community Advisory Group members provided feedback on the draft DAIP during a further workshop with Purple Orange on 27 November 2025.

Key findings

The [draft Disability Access and Inclusion Plan 2026–2030](#) webpage on Engagement Hub received 797 visits from 353 unique visitors. The full draft DAIP was downloaded 82 times and the Easy Read version 50 times.

A total of seven submissions were received by the closing date: four surveys and three written responses. In addition, a comprehensive written report prepared by Purple Orange outlined the results of the 27 November workshop with Access and Inclusion Community Advisory Group members.

There was overall support for the draft DAIP with respondents describing the Plan as comprehensive and well-informed, reflective of local needs and barriers to participation. The co-design process was highlighted as a key strength demonstrating the value of involving people with lived experience and cross-sector expertise. Access and Inclusion Community Advisory Group members recognised the benefits of their involvement and wish to remain involved during its implementation.

Further feedback included the following ideas and suggestions:

Accessible and Inclusive Transport Infrastructure

- Explore partnerships with advisory groups from neighbouring councils to strengthen regional advocacy in relation to accessibility and public transport.
- Access and Inclusion Community Advisory Group to write to relevant Ministers to outline priorities and requests ahead of the State Election.
- Improve wayfinding at strategic intersections near public transport and increase the number of accessible parking spaces, enforcing their proper use under permit.

Strengthen Leadership in Inclusion

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- Consider changing the term 'champions' (which has sporting connotations) to one that better reflects the intent of role as local agents of change.
- Establish a structured mentorship program informed by successful models from sport, Rotary, volunteering and professional bodies.
- Engage with local service providers to understand how they foster leadership and identify potential candidates interested in becoming local advocates.

Build awareness through education and accessible communication

- Develop an accessible communications checklist as a simple, low-cost initiative.
- Enhance accessibility by inviting the Access and Inclusion Community Advisory Group to review key Council documents before publication.
- Support workshops delivered by people with lived experience of disability, addressing potential barriers for presenters such as transport costs and venue accessibility.
- Broaden communication formats (e.g. by using full potential of AI tools) and explore ways of offering community information to people who prefer non-digital communication.

Embed universal design in all assets and infrastructure

- Clarify what is meant by 'universal design' in the DAIP
- Use local champions to promote Universal Design Principles
- Publicly recognise and celebrate projects that successfully incorporate universal design.
- Explore Local Government Association research and development funding and their potential support of DAIP initiatives.

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Introduction

The Disability Access and Inclusion Plan 2026-2030 has been drafted via a co-design process with the Access and Inclusion Community Advisory Group, Purple Orange (a social profit organisation), Elected Members and staff.

The Plan builds on progress made under the previous one and responds to updated legislative requirements and evolving community expectations. It identifies priorities for action to create a more inclusive, accessible and connected community and will be informed by consultation with community, businesses and key stakeholders prior to final adoption.

The co-design process identified for priority focus for the new Plan:

- Create accessible and inclusive transport infrastructure
- Strengthen leadership and inclusion
- Build awareness through education and accessible communication
- Embed universal design in all assets and infrastructure

Council endorsed the draft Plan for engagement purposes on 28 October 2025.

Engagement overview

Engagement level

Level 2: Inform, Consult and Involve

Provide the public with balanced and objective information to assist them in understanding the problems, alternatives and opportunities and/ or solutions. Obtain public feedback on analysis alternatives and/ or decisions. Work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered

Timeframe

The consultation was open for 28 days, from 9am on Monday 17 November until 11.59pm on Sunday 14 December 2025.

Communication and engagement objectives

The engagement objectives were to:

- Actively communicate the content of the draft Plan and its vital connection to the [State Disability Inclusion Plan](#)
- Ensure inclusivity by providing information in a variety of accessible formats (e.g., Plain English, digital accessibility) and offering multiple, diverse ways to provide feedback.
- Evaluate the community's response to the four key priority areas, specifically seeking feedback on the associated actions and measures.
- Identify and document any concerns, suggested changes, or new actions raised by stakeholders and the broader community.
- Refine the proposed strategies and actions to better align with demonstrated community needs and preferences and clearly reflect these amendments in the final Plan.

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- Create a sense of ownership and transparency within the community by actively seeking their feedback and clearly reporting back on how their input influenced the final document
- Meet the State Government's legislative requirements by submitting the Council-endorsed Plan to the Minister by the 14 February 2026 deadline.

Stakeholders

Primary

These groups are directly impacted by the DAIP, and their feedback is essential for the Plan's success and practical viability.

- **City of Prospect residents and ratepayers:** The broad Prospect community, but a focus on those living with a disability and/or those in a caring/support role.
- **Access and Inclusion Advisory Group:** The key internal advisory body that directly participated in the Plan's co-design.
- **Advocacy groups:** Organisations that support and advocate for people with a disability, such as Disability Rights Advocacy Service (DRAS) and Purple Orange.
- **Disability service providers and NGOs:** Non-government organisations (NGOs) and NDIS providers operating within or serving the Prospect community (e.g., support services, accommodation providers).
- **Aged care providers:** local aged care providers whose residents are likely to include people with age-related disabilities such as mobility or hearing related issues
- **State Government bodies:**
 - Inclusive SA: Responsible for the State Disability Inclusion Plan 2025–2029 and providing DAIP guidelines.
 - Department of Human Services: Promotes inclusion, independence and community support.
- **Elected Members:** Ultimate decision-making authority for adoption of the DAIP, ensuring community alignment.
- **Community groups/organisations:** Providing feedback on facility suitability and access requirements.
- **Schools and kindergartens** (within City of Prospect and nearby): Providing critical input on the needs of students living with a disability and their families.
- **Prospect Residents Association:** Represents resident interests on local infrastructure, acting as a key voice for feedback and advocating improvements.
- **Local businesses:** Providing feedback on inclusive practices in service provision. We will specifically target the Prospect Road Traders Association and other local business networks.
- **Property owners/developers:** Offering perspectives on the practical application of Universal Design Practices in development projects.
- **Payintha Kumangka Steering Group:** Represents First Nations interests, guiding culturally appropriate inclusive practices.

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- **City of Prospect staff (internal stakeholders):** Responsible for planning and operational delivery, they provide expertise and insights to ensure the DAIP practical, viable, and meets legislative requirements.

Secondary

These groups have an important interest, provide external context, or are indirectly affected by the DAIP.

- **State Government bodies:**
 - **Local Government Association of South Australia (LGA SA):** Supports councils with resources and advocacy, providing best practice advice and representing collective council interests.
 - **SA Health:** Provides health services and programs for people with disabilities and supports integration of disability services within the public health system.
 - **Department for Education:** Offers inclusive education programs and support for students with disabilities
 - **Department for Infrastructure and Transport:** Responsible for accessible public transport and infrastructure planning
- **Regulatory authorities and industry bodies:** Their mandatory standards and guidelines for asset design, construction, and maintenance directly inform DAIP technical aspects.
- **Bordering councils:** People living in adjacent Council areas (e.g., Walkerville, Port Adelaide Enfield) who access Prospect’s facilities (like Payinthe/Library) or public spaces.
- **Political stakeholders:** State and Federal Members of Parliament represent community interests, influencing funding and policy and acting as a conduit for state/federal support.

Engagement methods

Community members could provide feedback in a variety of ways.

Method	Description	Target group
Online and hard copy survey (Appendix 1)	Online survey available on Engagement Hub, and physical copies available at Payinthe	All stakeholders, including those who are not technologically inclined or live with a disability
A short video or audio recording	A short video or audio recording that can be submitted via the Engagement Hub site	All stakeholders, including those who are not technologically inclined or live with a disability
A drawing or other artwork	A drawing or artwork that shares how the respondent feels about the DAIP.	All stakeholders, including those who are not technologically inclined or live with a disability
Written submission (Appendix 2)	Written submissions could be made via Engagement Hub, mail or email to: admin@prospect.sa.gov.au	All stakeholders, including those who are not technologically inclined or live with a disability

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Method	Description	Target group
Access and Inclusion Advisory Group workshop (Appendix 3)	A workshop on 27 November 2025, facilitated by the social profit organisation Purple Orange. This sought feedback on the draft DAIP, focussing top four priorities.	Members of Council's Access and Inclusion Advisory Group; Elected Members and Council staff

Communication and promotional activities

The consultation was promoted across multiple channels to ensure the community was aware of the opportunity to provide feedback. Each method is outlined below, with further details in the Appendices.

Activity	Description	Target group
Council website	An overview and link to Engagement Hub Council's Public consultation webpage with.	All stakeholders
Webpage: Engagement Hub	Project page on Council's Engagement Hub website providing background information, library of key documents, online survey and provision for written, auditory or visual submissions. The draft DAIP was available in three formats: the full version, an Easy Read, and a screen reader.	All stakeholders
Stakeholder emails (Appendix 4)	Local stakeholder emails containing information about the consultation and details of how to participate.	Access and Inclusion Advisory Group members; local disability and aged care service providers; schools, community groups and sporting clubs.
Social media, Your Prospect eNews (Appendix 5)	Regular posts across Council's social media channels to promote the engagement	All stakeholders who follow City of Prospect on social media
Customer service digital screen (Appendix 6)	Graphic with QR code linking to Engagement Hub project page	All stakeholders and visitors to Payinthe
Promotional signs (Appendix 7)	Posters with QR code link to Engagement Hub project page posted in Payinthe bollards, toilet cubicles and notice boards.	Residents and/or ratepayers
Corflute signage (Appendix 8)	Corflutes with QR code link to the Engagement Hub project page installed at the following locations: <ul style="list-style-type: none"> ○ Churchill/Regency Rd corner 	All stakeholders and visitors and travellers to/through City of Prospect

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Activity	Description	Target group
	<ul style="list-style-type: none"> o George Whittle Reserve o Barker Gardens o Memorial Gardens o Myponga/McInnes corner 	

Promotion reach

Channel	Description	Result
Social media (Facebook, Instagram and LinkedIn)	11 posts throughout the 28-day consultation period.	Total impressions (number of times our posts appeared in people’s social media feeds): 5,512 Total engagements (likes, comments, shared etc.) with our posts: 52
Your Prospect eNews	Promoted in the December edition of Your Prospect eNews.	Total opens of 1,175
QR code scans	QR codes were included on all physical signage.	Total unique scans: 38
Website views	The consultation was promoted via Council’s main website on the Public Consultations webpage.	Public Consultations page: 35 views, 20 link clicks

Participation results

Overview

A total of seven submissions (survey, email and letter responses) were received from the following sources during the consultation period

Activity	Responses
Online survey	3
Hard copy survey	1
Written submission	3
TOTAL	7

There were a total of 797 views of [Engagement Hub project page](#) representing 353 unique visitors. Of these:

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- 169 *informed* participants viewed more than one of the project pages, a document, an FAQ, clicked on a link or contributed to an engagement tool. This included:
 - 82 downloads of the full draft DAIP 2026-2030
 - 50 downloads of the Easy Read version of the DAIP 2026-2030
 - 39 downloads of the State Disability Inclusion Plan 2025 – 2029
- 3 *engaged* participants proceeded to complete the online survey




Survey results

To ensure the content was accessible to a broad audience, the information on both the Engagement Hub project page and the survey were written in Plain English. By using clear, straightforward language and avoiding jargon, the consultation was open to anyone with average literacy skills, ensuring they could easily understand and take part.

One respondent found the survey form limited in scope and chose to submit a written submission instead.

Q1. Are you happy with the draft Plan?

Two survey respondents were happy with draft Plan, and two were unsure.

 Yes	 Unsure	 No
2	2	0

Q2. Do you have a disability? (Please select all that apply)

One survey respondent reported having three disabilities, two survey respondents reported that they did not have a disability and one identified themselves as a paid worker within the disability sector.

Condition	No. of Responses
Yes, I have a physical or mobility disability	1
Yes, I have a sensory disability (e.g., vision, hearing, speech)	1
Yes, I have an intellectual, cognitive, or neurological disability (e.g., autism, learning disability, acquired brain injury)	1
Yes, I have a mental health condition or a chronic health condition that affects my daily life	0
No, I do not have a disability, but I have a temporary impairment or accessibility need (e.g., using a pram, recent injury, older age)	0
I am a family member, friend, or unpaid carer supporting a person with a disability	0
I am a paid disability support worker, advocate, or service provider representative	1
No, I do not have a disability or accessibility needs	2
I'm unsure / I would prefer not to say	0

Community Engagement Report

Draft Disability Access and Inclusion Plan 2026-2030

Q3. If you have a disability, do you feel like you are a part of the City of Prospect community?

The single survey respondent with a disability reported: *I'm unsure / I don't know if I feel like I am part of the City of Prospect community.*

Q4. If you have a disability, do you think our Plan will provide more opportunities for you in City of Prospect?

The single survey respondent with a disability reported: *Yes, I think the Plan will provide more opportunities for me in City of Prospect.*

Q6. How did you hear about this consultation?

An email from City of Prospect (2)
 From a community group or advocacy group (1)
 Signage elsewhere (1)
 I received a notification from Engagement Hub (1)

Written submissions

There were three written submissions, complete copies of which are included in Appendix 2. A summary of this feedback is provided below:

- Supports the co-design process in developing the DAIP as involving people with lived experience and cross-sector expertise leads to better outcomes.
- The DAIP is comprehensive and well-informed, reflecting local needs and barriers to participation.

Create accessible and inclusive transport infrastructure

- Suggestion to add signposts with maps, bus numbers and useful email / phone numbers at selected intersections near public transport.
- Supports making cross overs safer.
- Increase accessible parking availability and enforce proper permit use. At least two additional such spaces are needed near the club rooms at Charles Cane Reserve.

Strengthen leadership in inclusion

- Values the inclusion of leaders with lived experience of disability.
- Encourage a diverse mix of ambassadors/champions across sectors (government, education, business, trade, community).
- Develop mentorship as a structured program, drawing on models from sport, Rotary, volunteering and professional organisations.
- Use leadership programs to build skills and promote local advocacy for access and inclusion.

Build awareness through education and accessible communication

- Suggestions to enhance communication and accessibility:
 - Improve signage to accessible toilets to reduce confusion and ensure facilities are prioritised for people with disability
 - Support workshops led by people with lived experience and address potential barriers such as transport costs and venue accessibility.

Community Engagement Report

Draft Disability Access and Inclusion Plan 2026-2030

- Consider remuneration for such speakers and community representatives.
- Expand communication formats:
 - Use full potential of AI tools – e.g. text-to-voice and translation capabilities.
 - Promote podcasts, public broadcasts and local video that tell ‘real stories.’
 - Celebrate events like the International Day of People with Disability with a local focus, hosted at venues like Palace Nova, schools and libraries.

Embed universal design in all assets and infrastructure

- Supports use of Universal Design Principles (UDP) in all Council planning, buildings, and public spaces.
- Use local champions to advocate UDP to City of Prospect when proposals are complex.
- Publicly celebrate and acknowledge achievements when UDP is adopted in projects.

Support people experiencing deafness

- Deafness affects communication, education, employment, and social participation. It can lead to isolation if accessibility measures are not in place.
- One in six Australians suffer hearing loss, representing 4 million people. Numbers likely to rise as the population ages. Estimated that around 1350 residents of City of Prospect experience a moderate to severe hearing loss.
- Improve room acoustics through soft furnishings (carpet, soft seating) and installation of noise absorbent panels.
- Most areas of Payinthe are poor to very poor in terms of acoustics. Tirkanthi Kuu (TK) is acceptable when the hearing loop is used. This is a cable installed under the floor which transmits a voice signal to hearing aids with a particular setting.
- Hearing Loops can be installed in both face-to-face situations (such as front counters) as well as larger scale settings (meeting rooms, halls, cinemas)
- It is suggested that Council:
 - Council develops a Better Hearing Strategy.
 - Collaborate with relevant organisations to:
 - Deliver educational courses on hearing loss.
 - Encourage local businesses and services to utilise personal Hearing Loops.
 - Enhance meeting spaces by installing acoustic panels in Payinthe’s smaller meeting rooms and adding soft furnishings wherever feasible.
 - Install a Hearing Loop in Eliza Hall and provide portable personal Hearing Loops to Payinthe front-desk services.
 - Publicise availability of Hearing Loop in TK and make available after hours.

Comments by survey respondents

- Supports mentoring programs particularly in relation to businesses.
- Concerns about uneven footpaths causing falls, inadequate street lighting, hearing difficulties at Council events, and accessibility problems with colour and font size on local group web pages.
- Supports the DAIP in relation to transport and moving around City of Prospect.
- It is the role of schools, employment providers and lobbyists to promote leadership for particular groups, not Council.

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Purple Orange workshop

JFA Purple Orange (JFAPO) facilitated a workshop on 27 November 2025 to gather further feedback on the draft DAIP.

Participants included members of the Access and Inclusion Community Advisory Group, Elected Members and Council staff, with discussion focussing on the four identified priorities and ideas for their implementation.

This session built on a previous workshop in which Purple Orange supported the initial development of the draft DAIP 2026-2030. The full workshop report is available in Appendix 3. A summary of the key points raised during the discussion is provided below.

1. Create accessible and inclusive transport infrastructure
Access and Inclusion Community Advisory Group members recognised the benefits of their involvement in drafting the DAIP and wish to remain involved during its implementation.
Suggested that Council consider partnering with the advisory groups of neighbouring Councils to establish a wider network of influence. Poor access at Islington Railway Station was cited as an example where cross-Council collaboration may be effective.
Suggested that Access and Inclusion Community Advisory Group to write to key Ministers outlining their State Election requests and the improvements needed.
2. Strengthen leadership in inclusion
The term 'champions' has sporting connotations. It was suggested that the name be amended to one that captures the action's focus on being local agents of change.
Suggestion that Council connect with local service providers to discover how they champion leadership within their own organisations and whether there are clients or members of those organisations who would be good candidates interested in becoming a local champion.
Suggestion that Council explore the 'Building Employer Confidence and Inclusion in Disability Grant' to improve the Council's capacity to support people with disability in Council leadership positions.
3. Build awareness through education and accessible communication
Suggested that Council consider providing a phone service or an in-person community information centre to support people who are unfamiliar with technology and prefer face-to-face interactions.
More of the Council's key internal and external documents should be reviewed by the Access and Inclusion Community Advisory Group to ensure they are accessible before being finalised and published—for example, key templates or the Annual Business Plan.
Introduce an 'accessible communications checklist' as a low-cost, low-effort action. Members noted that its implementation and uptake should be community-led and suggested combining it with the 'Inclusive Leader' action in Domain Two.

Community Engagement Report
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4. Embed Universal Design in all assets and infrastructure
The DAIP needs to clarify what qualifies as universal design and how this is agreed to. Also that it doesn't just apply to hard infrastructure but impacts everything the Council does, including communication.
Suggested that Council explore the Local Government Association's (LGA) research and development funding opportunities, which may secure additional funding for actions in the DAIP or subsequent ideas that require significant investment.

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Appendices

1. Survey form and freeform comments in full
2. Written submissions in full
3. Purple Orange workshop report
4. Stakeholder emails
5. Social media, Your Prospect eNews and website statistics report
6. Customer service digital screen
7. Promotional signs
8. Corflutes

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Appendix 1

Survey form and freeform comments in full



 CITY OF PROSPECT

Survey

Disability Access and Inclusion Plan 2026 | 2030

We want to make City of Prospect a place that is accessible and inclusive of everyone. When the community is accessible it's easy for everyone to find places, use facilities and move around safely. When the community is inclusive everyone can take part and feel like they belong.

We've created the draft Disability Access and Inclusion Plan 2026-2030. It shows how we plan to achieve this.

Did we get it right?

Please tell us what you think at prospect.sa.gov.au/DAIP where you can read the full, or 'Easy Read' version of the draft Disability Access and Inclusion Plan 2026-2030.

Consultation open 17 November - 14 December 2025

Completed surveys can be hand-delivered to Payinthe (128 Prospect Road, Prospect) or mailed to PO Box 171 Prospect 5082.

Scan the QR code to learn more and share your thoughts 

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Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Survey

Disability Access
and Inclusion Plan
2026 | 2030

1. Are you happy with the draft Plan?



Yes



Unsure



No

2. Do you have a disability? (Please select all that apply)

- Yes, I have a physical or mobility disability
- Yes, I have a sensory disability (e.g., vision, hearing, speech)
- Yes, I have an intellectual, cognitive, or neurological disability (e.g., autism, learning disability, acquired brain injury)
- Yes, I have a mental health condition or a chronic health condition that affects my daily life
- No, I do not have a disability, but I have a temporary impairment or accessibility need (e.g., using a pram, recent injury, older age)
- I am a family member, friend, or unpaid carer supporting a person with a disability
- I am a paid disability support worker, advocate, or service provider representative
- No, I do not have a disability or accessibility needs
- I'm unsure / I would prefer not to say



Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Survey

Disability Access
and Inclusion Plan
2026 | 2030

3. If you have a disability, do you feel like you are a part of the City of Prospect community?

- Yes, I feel like I am part of the City of Prospect community
- No, I do not feel like I am part of the City of Prospect community
- I'm unsure / I don't know if I feel like I am part of the City of Prospect community

4. If you have a disability, do you think our Plan will provide more opportunities for you in City of Prospect?

- Yes, I think the Plan will provide more opportunities for me in City of Prospect
- No, I do not think the Plan will provide more opportunities for me in City of Prospect
- I'm unsure / I don't know if the Plan will provide more opportunities for me in City of Prospect

5. Would you like to tell us something more?

Thank you for your valuable feedback



Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Q5 Would you like to tell us something more?


I think having mentoring programs will help people either be [part] of a business or run a business.
Locals continue to highlight the issues of falls on uneven footpath surfaces, poor street lighting and hearing issues at events held at Prospect Council. In addition, the issue was recently raised regarding colour and font size of information on web pages for local groups. My role as a local coordinator of Neighbourhood Watch is to ensure the safety of locals in the Collinswood and Broadview areas, particularly those living alone. I continue to take their concerns to the appropriate people whether that be SAPOL, Council or others.
Transport and moving around our city is important for all and these parts of the plan are positive. It is not Council and ratepayers role however to be training and promoting leadership for particular groups. It is the role of schools, employment providers and lobbyists. Council should stick to the basics.
Consider communication disability contact TWS (Two Way Street)

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Appendix 2

Written submissions in full

Written submission 1:



ADMINISTRATOR NOTIFICATION – CONTACT FORM

A new contact form has been submitted from your portal (<https://cityofprospect.engagementhub.com.au>).

Name : David Kilner

Email : dgkilner@gmail.com

Phone : 0882694197

Message: The survey form is very inadequate and closed. Attached is my submission plus a Powerpoint and PDF on deafness.

Attachment : [Deafness-Text-V2.pdf](#)

Attachment:

Text V2 - This version 11 May 2022

Show Slide #1

Disability Access and Inclusion Advisory Group 2022

Presentation by David Kilner

Show Slide #2

Structure:

- My personal story
- Deafness in Australia
- Ways of helping people with hearing disabilities
- Suggestions for Council – budgetary implications

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Show Slide #3 and 4

My Personal Story

- Born with apparently minor hearing loss in both ears
- Never knew I had a problem until I was 18 and had a routine medical exam for superannuation
- When I was 36 (1984) I noticed I could longer hear high frequencies in my left ear
- Saw the ENT specialist, had a CT and they discovered I had a 2cm benign tumour on my acoustic nerve - can be fatal if not treated

Show Slide #5

- This was removed in Sydney by Prof Paul Fagan and left me completely deaf in that ear
- My right ear was still pretty good
- I coped for many years with a special CROS hearing aid – explain
- In 2019, one day I had a completely unexpected attack of sensorineural hearing loss

Show Slide #6

- This left me with a severe hearing loss in my right ear

Show Slide #7

- After treatment, my hearing improved substantially and has since improved further.
- I now have a stronger hearing aid and also use the external microphones which are on the table
- Nonetheless, it's a struggle
- Noisy environments and poor acoustic treatments do not help
- Deafness can be socially isolating and reduce participation in everyday activities

Community Engagement Report
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Show Slide #8

Show Slide #9

Hearing Loss in Australia

- One in six Australians currently suffer from hearing loss = 4 million people
- Nearly half of these are of working age
- Expected to rise to one in four by 2030 due to ageing population and other factors
- One in three people over the age of 50 suffer from hearing loss. This number rises to one in two after the age of 60.

Show Slide #10

Severity of Hearing Loss in City of Prospect

- Overall, about 3400 people with some hearing loss
- And 2000 aged over 60 years

Show Slide #11

- Probably around 1350 people living in City of Prospect with a moderate to severe hearing loss
- Probably around 780 people aged 60 Yrs or over living in City of Prospect with a moderate to severe hearing loss

Show Slide #12

- Employment rates for people with hearing loss are 20.5% lower for men and 16.5% lower for women.
- A person with untreated hearing loss earns an average of \$10K less than people with no hearing loss or treated hearing loss.
- Hearing loss costs Australians a staggering \$11.75 billion annually in lost productivity and other impacts.

Community Engagement Report
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Show Slide #13 then

Show Slide #14

- In Australia, hearing impairment and deafness is covered by the Disability Discrimination Act which makes it against the law to discriminate against a person who has a hearing loss.
- Of course, the level of hearing loss can vary considerably
- There is a technical medical definition to do with decibel levels
- There is much denial about hearing loss – only a small percentage of people with hearing loss use hearing aids
- The key question is the ability to discriminate speech, even with the assistance of devices
- I personally find most areas in Payinthe problematic including this room and the smaller ones upstairs.
- The Irish Harp Room is better due to treatment (following request from me)

7

Show Slide #15 – Acoustics

- When we talk about acoustics, we are talking about the qualities that determine how a room or other enclosed space reflects sound waves.
- ‘Good acoustics’ means that the space is reflecting sound waves in a way that allows distinct hearing. By contrast, ‘poor acoustics’ means that sound waves are bouncing around in a way that distort or degrade what is heard.

Community Engagement Report
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Show Slide #16

My Rating of Payinthe

- Foyer, customer service area and library area = poor
- Eliza Hall = very poor – even young people with good hearing have complained to me about it
- Irish Harp Room = better than it was, since treatment
- TK = OK if hearing loop used; otherwise poor; hearing loop not available after hours except by arrangement; no PA system
- History area = poor
- Broadview MR = poor (too much glass)
- Nailsworth MR = poor (too much glass)
- Dingley Dell MR = poor (too much glass)
- Nailsworth Community Hall – I have not used it since its upgrade.

Show Slide #17

An example from the UK:

- UK Charity called 'Hearing Link'
- Works with local hearing groups and service clubs such as Rotary to encourage and assist the installation of hearing loops
- They are wide ranging eg shops, businesses, pharmacies, surgeries, banks, cinemas, council chambers and community facilities
- They have people who can assess buildings and recommend the solutions
- Actively helping cope with hearing loss – Town of Swindon in the UK has audited 250 shops and public buildings, encouraged the installation of hearing loops and publicised them

Two benefits:

- Enable greater participation by people with a hearing loss in everyday life, thus reducing isolation and encouraging better quality of life
- Expand available customer base for businesses and enable community providers to reach out better and be more inclusive
- Eastbourne and Swindon are examples of towns which have embraced this approach
- Video – Eastbourne - <https://www.youtube.com/watch?v=7COWYnqqhes>

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Show Slide #18
An example from Australia

- Redlands City Council (Brisbane)

Show Slide #19
Hearing Loops (Induction Loops)

A cable is installed under the floor which transmits a voice signal to hearing aids with a T-Coil setting

Cost – around \$6000 plus installation costs

Problems with hearing loops:

- No good for tiled floors – need carpets
 - May not be properly installed
 - May not be properly maintained
 - May cause interference with other systems
 - May not even be turned on
- Hearing Loops can be large-scale eg for meeting rooms, halls, cinemas etc.
 - Or can be small-scale eg at the front counter
 - May be installed permanently or can be portable

Alternative – infrared loops – like TK

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Show Slide #20
Portable Counter Hearing Loops

- For use in public counter situations
- Start at around \$550
- Ideal for one on one situations
- Some work via the T-Coil setting on the hearing aid
- All need signage and publicity so people know they are available

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Show Slide #21

Ways to reduce echo in a room

- A room or space that is echo-y and/or has high levels of noise makes for a difficult, and potentially very uncomfortable, environment for people with hearing loss.
- Reducing echo and noise is perfectly possible but will require investment by the venue manager/owner.
- Soft furnishings can offer some level of improvement by helping to reduce the way sound reverberates or bounces around the room. For example, carpets, curtains and soft chairs.
- Much more effective, however, are noise absorbent panels that are specifically designed to absorb sound.
- Noise absorption panels come in all sorts of shapes, sizes and colours and can be a great looking design feature as well as having a functional purpose. They can be portable or fixed.
- Portable ones can be brought out and moved into place during meetings or discussion as and when required. They can be clustered to create quiet zones, or located as appropriate within the room.
- Fixed panels are permanently installed to the walls or ceilings in the room. Ceiling panels can often control noise better than wall panels but a mix of both might be required.

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Show Slide #22 then Slide #23
Suggestions for City of Prospect

- Adopt a policy of being a Hearing-Friendly organisation and develop a 'Better Hearing' strategy
- Example: Hobsons Bay Council

Show Slide #24

- Download, study and implement Redland City's 'Hear, Here' program

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Show Slide #25

- Partner with a suitable organisation to run educational courses about hearing loss and the options available
- Partner with a local community organisation or service club to encourage local businesses and services to use personal hearing loops and other ways to assist the hearing impaired

Show Slide #26

- Acoustic panel treatments (noise absorbent panels) for the small upstairs meeting rooms (\$100 +)
- Install soft furnishings wherever possible
- Hearing loop for Eliza Hall (\$6000 +)

Show Slide #27

- Provide portable personal hearing loops for the front counter (\$550 +)

Show Slide #28

- Install appropriate and visible signage
- Provide better publicity about the availability of hearing assistance in the TK room
- Provide after-hours access to the hearing assistance in TK room
- Other than the hearing loop for the Eliza Hall and soft furnishings, these are not expensive measures

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Written submission 2:



ADMINISTRATOR NOTIFICATION – CONTACT FORM

A new contact form has been submitted from your portal (<https://cityofprospect.engagementhub.com.au>).

Name : Merry Brown

Email : eagleslax2018@gmail.com

Phone : 0417820086

Message: Hi, disability parking spots x 2 are needed at Charles Cane Reserve. We regularly had disabled people attend games during the year who we had to cater for specifically by putting out cones to save parking spots along Davenport Tce. Two disabled parking spots up near the club rooms would be immensely helpful.

Written Submission 3:

Suzanne Andrew

City of Prospect

Access and Inclusion Community Advisory Group

Disability Access and Inclusion Plan 2026-2030
 296/2macs2@tpg.com.au

Mariann McNamara

PO Box 619

North Adelaide SA 5006

0412 195

Dear Suzanne

Comments on - draft – DISABILITY ACCESS AND INCLUSION PLAN 2026-2030

Thank you for the opportunity to provide the following comments on the above. As advised, I am currently travelling on a long drive so access to PC or Laptop equipment etc has been very difficult, as I haven't any suitable for travelling of my own.

Community Engagement Report Draft Disability Access and Inclusion Plan 2026-2030

Fortunately, I am now in Canberra for a longer stay and have been able to lend a private Laptop, so my comments will be written relating to the specific section, paragraph or item number. I hope that won't prove too difficult to follow.

Sincere regards

Mariann McNamara

Member of CoP - A&ICAG

28 November 2025

Mayor's Message

Introduction: Governance – how the Plan was developed: Our Goals: provides a very clear and supporting overview and reflects a very detailed resulting draft – Disability Access and Inclusion Plan 2026-30 (**the Plan**).

The decision to approach developing - **the Plan** - in a co-design process I believe was a very good idea, as my personal and professional experience in the disability and access environment has proven to be so much better understood and supported by involving a range of expertise and cross sectorial elements.

From that perspective, I believe overall the draft of **the Plan** demonstrates an excellent understanding of critical local requirements to provide the infrastructure needed for all who have a functional disability or need specific understanding of their barriers to social participation.

I have added additional suggestions to specific parts of **the Plan** based on my varied experience: a fulltime carer; as someone with a disability; previous employment in the disability and community sectors; and, membership of several related Boards and Committees.

My comments and suggestions for inclusions within the plan are detailed below. (As I had no capacity to copy from the original document, I have added any suggestions etc relating to the specific Focus, Key Action, Strategic Framework or Priority Area Actions).

Create Accessible and Inclusive Transport Infrastructure

Ensure everyone can move safely and independently around CoP by improving footpaths, signage, parking, bike lanes and public transport connections, designed to meet best practice accessibility standards

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Draft Disability Access and Inclusion Plan 2026-2030

Four Year Focus: Integrated Transport Plan

Suggestion:

- Add signposts at specific street/road intersections/junctions where public transport runs or is close by, featuring e.g. local map and bus numbers, useful email or phone numbers in case of need.
 - This helps those using mobility scooters or wheeling prams etc rather than using small paper maps or mob small screen etc.
 - Further if there are to be street signs, place close to and facing the cross over area because when you are on a scooter it is difficult to manoeuvre if signage is facing away from where one must cross over.
 - The need for safer cross overs is an excellent focus as many times they are too small, too steep, broken up or different finish.
 - The addition of more accessible parking is really overdue and will be very welcomed, although it is disappointing when you see people using the spaces when they probably have no disability themselves but may be used to driving someone who does and the permit is left in the car. I have seen some local signs that say people will be challenged and there are heavy fines if the permit or the parking is misused.
 - Focus on Universal Design Principles is so important and will be really important to encourage all of SA to move to this plus across Australia. Having travelled extensively overseas, it has been terrific when one can recognise each other's signs etc or pick up additional ideas.
 - The disability parking permit design and use is now in so many countries.

Strengthen Leadership in Inclusion

Support and grow leaders with lived experience of disability within council and the community while encouraging all local leaders – from business owners to community groups – to champion access and inclusion

Four Year Focus:

Suggestions: Really pleased to see the inclusion of strengthened leadership representation of people with lived experience of disability or social exclusion as well as individuals keen to develop a better understanding of the barriers to full participation within communities. To achieve this success,

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Draft Disability Access and Inclusion Plan 2026-2030

- it would be best to get a real mix of representation who become the ‘ambassadors/champions’
 - Therefore, an aim for representation from across all sectors including eg. Government, Public and Private Education, Administrative and Professional, Commercial, Trade etc. will be great.
 - From past experience, if thinking of offering a ‘mentorship’, best to develop a structured program.
 - There are several examples, many from Regional&Rural areas, where mentors and champions are used esp. in sport, so any sports group would have examples; organisations eg.: Rotary; Community Centres SA; Volunteering SA&NT; Institute Public Administration Australia (IPAA) SA.
 - Organisation that may have ‘commercial’ mentorship courses are still worth a look eg. Workers’ Education Association (WEA), or Australian Institute of Company Directors (AICD).
- With a broad representation and the design of appropriate leadership/mentor programs focused on developing skills needed to promote and champion others access and inclusion, the CoP will demonstrate how locally based advocacy can succeed in improving access and inclusion for everyone.

Build Awareness through education and Accessible communication

Providing training, resources and events that grow understanding of disability inclusion across our community, while ensuring all information is easy to access, clear and available in multiple formats.

Four Year Focus:

Suggestions: Really impressed by the scope of what is anticipated and the wholistic participation across the community of CoP.

Some ideas to improve communication and accessibility:

- **Disability Toilet signs** – there continues to be confusion by many what the signage means on the door of a toilet designed for people with a disability or special need. My experience when waiting and someone vacates the designated toilet who has no disability (by their own admission), they have argued that the word **unisex** and **male/female/nonbinary** symbols – means it’s for anyone and the fact that it includes a wheelchair just means it includes people with a disability.
 - Surely, we can find some other way of identifying toilets and other public conveniences so people with a disability are not further disadvantaged by sometimes excessive waits for such a personal need
 - I think there are better examples of signage or maybe a smaller sign nearby explaining this public convenience is specifically for any person **with a disability**.

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- **Workshops and community events**
 - From previous experience, agree that most impact is achieved from those who can convey the issues because they have lived experience.
 - However, I also know that there are many times when the cost to reach venues etc, often not on local transport routes, or not able to be reached by utilising this kind of transport, means an expense potentially for taxi or other private transport.
 - Not everyone has access to taxi vouchers and the like. If needing to park in the city the expense can often be between \$20-\$30 again not cheap.
 - I would recommend to CoP that if inviting a speaker/workshop presenter, then there should also be an offer to refund any access cost.
 - There has been a concerted move to ensure any person involved in some form of representation for the broader public good, who is not there in a usual employment role, there is a remuneration paid following guidelines developed within the Australian or State Public Service, and by many Charities as well.
 - It would be appreciated if Local Government was to consider these issues as well.
- **Communication formats**
 - With the advent of AI there is now huge scope to advance access tools such as text to voice, voice to type/text, and so much more plus easier translation of languages etc.
 - The use of Podcasts, public broadcasts, local stories recorded and filmed with mob, Regional&Rural examples of local stories – so many ‘real’ stories and ‘issues’ impacting people available. Be great if CoP was to sponsor something local – maybe across a range of ages/issues to promote what anyone including people with a disability or inclusion issues are hoping to achieve or need assistance to achieve. The ‘real’ story is so powerful and encourages people to empower themselves and others.
 - Community events like the International Day of People with a Disability are very genuine events, great opportunities to celebrate our community in all aspects and may be the focus for some of these ‘local’ stories. Use of more publicised ‘local’ stories in different venues would be great too. Palace Nova would be a great ‘host’ as are local public utilities and transport eg. Trains, regular buses, schools, libraries – featuring local stories.

Embed Universal Design in all Assets and Infrastructure

Adopt a universal design approach across council planning, buildings and public spaces so that facilities are welcoming, safe and usable by everyone – now and into the future.

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Four Year Focus:

Suggestions: Agreeing to using Universal Design Principles (UDP) in all future planning and buildings will be a genuine game changer for embedding accessibility, inclusiveness and usability for everyone but especially those with disability access and inclusion requirements.

Some ideas to add to others.

- **Use of local champions to advocate within CoP when there are complex proposals**
 - UDP may prove difficult – it's easy to forget that regardless of the development, all sorts of people with all sorts of needs will use the facility, even if it is as a private visitor.
 - Need to bring all relevant community groups with CoP to promote the observance of the 'fostering' of UDP, these groups could include: Aged Care Providers, and their residents, Schools, U3A, Sports Clubs
 - Celebrate when UDP is adopted for new CoP projects, advertise the outcome and what is being achieved and why it matters.
 - Special acknowledgement of achievements

 - Celebrate the community that makes up CoP, with facts and figures and any specific contributions being made by many so CoP continues to improve the amenities and liveability for everyone.

I provide the above suggestions in support of the 4 key actions that have been agreed. I look forward to continuing to input as may be needed in the new year.

Have very merry festive season and happy new year. Thanks for all your assistance during the year.

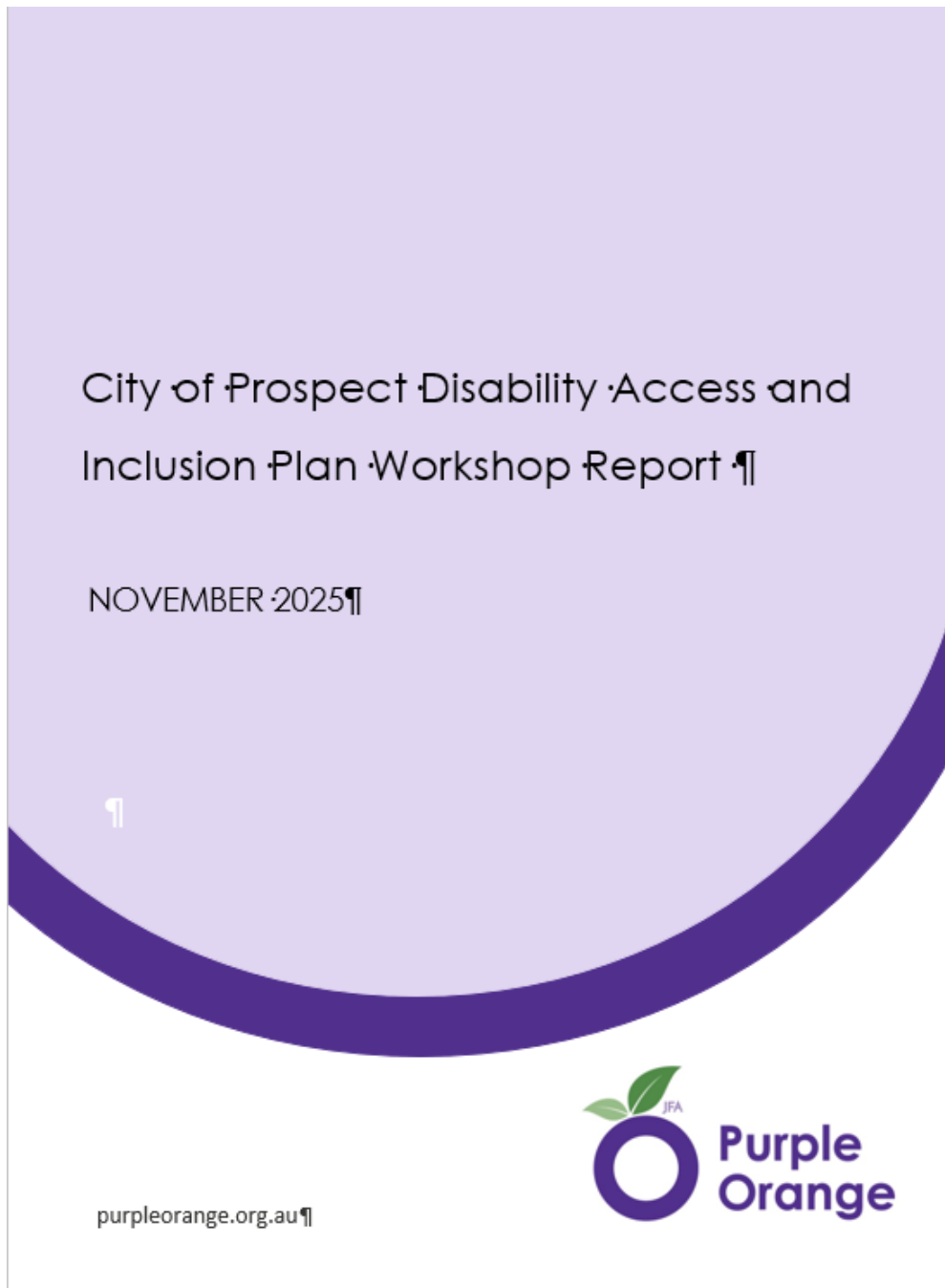
Sincerely

Mariann McNamara

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Appendix 3

Purple Orange: workshop report



Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030



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Draft Disability Access and Inclusion Plan 2026-2030

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Introduction ¶

JFA Purple-Orange (JFAPO) previously conducted a workshop with the City of Prospect to support the development of their new Disability Access and Inclusion Plan (DAIP). The outcome of the session was an agreed list of the top four priority areas for the new DAIP to address. ¶

JFAPO were engaged to conduct a second workshop with the City of Prospect, to test and gather feedback on the draft DAIP and gather ideas for implementation of the proposed actions. ¶

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Methodology ¶

The session took place on Thursday 27 November and ran for 1.5 hours from 5:00 to 6:30pm. It began with an introduction by JFAPO, in which they outlined the agenda for the workshop, how the session would run and how to participate. Participants then introduced themselves, before the City of Prospect outlined the context for the session. ¶

Workshop participants were made up of Elected Members of the City of Prospect Council, members of the Access and Inclusion Community Advisory Group, representatives of community groups, and council staff. The participants brought a wide range of perspectives to the session, including lived experience of disability, experience of disability advocacy, professional experience in the health and/or disability sector, and significant voluntary and professional experience in local politics. ¶

In a previous workshop held by JFAPO and City of Prospect council, the group discussed the potential focus areas for the new DAIP. The group identified and agreed on four top priorities: ¶

1. → Create accessible and inclusive transport infrastructure ¶
2. → Strengthen leadership in inclusion ¶
3. → Build awareness through education and accessible communication ¶
4. → Embed universal design in all assets and infrastructure ¶

The purpose of this second workshop was to test the draft DAIP developed by City of Prospect council with the Access and Inclusion Community Advisory Group, Elected Members and other interested participants. The participants looked at the four priorities and took turns to provide their individual feedback on the proposed four-year focus and actions for each priority. ¶

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Testing the DAIP ¶

The group provided feedback on each of the four priority areas in turn, focusing on the proposed actions. Throughout the workshop, participants noted that the actions should be ongoing and embedded into the council's practices so that they become a consistent best practice standard. ¶

The group noted that the actions on leadership, communication and universal design are interconnected and if they are implemented well, the need for training and active management should decline over time as it becomes part of the cultural norm. Having people with lived experience of disability working collaboratively with the council and including people with disability in leadership roles should lead to passive education amongst the community. ¶

They identified that some actions would require the council to lead on implementation in consultation with people with disability, whilst other actions should be community-led. Participants emphasised the benefits of their involvement in drafting the DAIP, and they would like to see this continued during implementation. They also noted that governments often rely on feedback from the disability community and suggested they should be fairly compensated for their time, knowledge and skills when supporting council. ¶

- ¶
- ¶
- 1. Create accessible and inclusive transport infrastructure ¶

The first priority for the DAIP was to create accessible and inclusive transport infrastructure. Across a period of four years, the council plans to: ¶

- → Embed accessibility within the Integrated Transport Plan (ITP). ¶
- → Commit to creating an inclusive and connected transport network to support people of all ages and abilities. ¶
- → Design safer pedestrian crossings, improve footpath networks, ensure access to public transport, prioritise universal design principles. ¶

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• → Integrate mobility-friendly infrastructure such as accessible parking, ramps and clear wayfinding signage.

As outlined in the draft DAIP, the council plans to address this by implementing the following key actions:

1. → Advocate for accessible improvements to public transport infrastructure in the City of Prospect
2. → Work with the State Government, transport providers, and neighbouring Councils to improve accessible connections identified through the ITP

There was unanimous support for the actions proposed in Domain One. The group noted that the first action is often dependent on the second, as a large portion of their transport infrastructure is managed or developed by organisations outside of council. As a result, the discussion broadly covered two themes: how they could improve the local infrastructure within council's responsibility, and how they could increase their capacity to influence state government and transport providers to improve significant transport infrastructure in Prospect.

When discussing the first action, the group spent time understanding the council's operational processes. A participant asked whether there was an audit schedule for previous DAIP work, and the council confirmed that they had done an asset condition audit with an accessibility lens, which will be used to inform an asset plan and integrated into the ITP. The group also discussed the council's budget, noting that the four-year focus for the actions aligned well with their four-year budget cycles. One participant noted that a barrier to implementing small infrastructure changes — for example upgrading bus shelters — was needing to negotiate to secure the budget required to fund these changes. In response, a participant suggested developing a monthly budget for transport infrastructure, so that they could plan for significant infrastructure investment, and understand what budget was left over to implement low-cost 'quick win' changes.

The council emphasised that they were focused on creating walkable destinations and implementing the features needed to make key spaces and places where people meet accessible, as well as upgrading specific infrastructure. One participant gave an example of local businesses using A-frame advertising outside the shop front and unintentionally

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blocking the pavement, which they suggested could be addressed by an education piece to encourage them to find alternative advertising techniques. Participants also requested that the council explore smart technology and see how it could be used to advance these actions. For example, whether digital access technology for signs could be used to improve wayfinding. ¶

Whilst discussing the second action, the group focused on how they can strengthen their influence on and relationship with state government and key transport providers. A participant shared Islington Railway Station as an example of how disability access is not considered in significant infrastructure development and the process of trying to improve access was very challenging. Renewal SA built a large housing complex which blocks access between the railway line and main roads on the Prospect side, making access from Prospect challenging. Furthermore, there is no accessible parking at all. When this was raised with Renewal SA they said they were unable to create an accessible parking space in front of the station and so they would create one on the street. The group discussed how accessibility features vary across the railway stations in Prospect. Some stations provide visual screens that display scheduling information and some stations had auditory features that read scheduling information out loud. However, no stations had both technologies available. Between the inconsistency of accessibility and the lack of physical access to the stations, none of the local stations were fully accessible to people with disability. Participants had raised these concerns with the Department for Infrastructure and Transport but believed they were 'uninterested'. The group noted that the Belford Avenue Dudley crossing is also inaccessible due to the need to cross multiple trainlines. ¶

The group discussed how transport is often the responsibility of the state government, other agencies or transport providers, and not within the council's influence. They discussed how they often felt that the concerns they raised were not seriously considered by these other organisations, that often the council's standard of accessibility was not being met and typically other organisations only implemented the minimum standards. The group noted they felt disconnected when working with the stakeholders that need to be involved in implementing these actions and discussed how they could increase their influence in this space and 'formalise' their recommendations to ensure they are taken seriously and implemented urgently. They suggested that the council could contact and

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partner with neighbouring council's advisory groups and establish a wider network of influence, giving the Islington Railway Station as an example of where cross-council collaboration would be effective. The group also discussed that the Access and Inclusion Community Advisory Group could develop their own list of state election asks and write to key ministers to provide a list of improvements needed. They noted that Islington Railway Station is located in the Premier's suburb of Croydon. The council took an action to draft up a letter for the Access and Inclusion Community Advisory Group to use once it is approved by council.¶

They advised that community members should raise their individual concerns through the Elected Member body and the Access and Inclusion Community Advisory Group. The council could then keep an ongoing register of requests from the public and they could track their progress. This should be visible to the public to ensure that the progress of requests is transparent and the council remains accountable.¶

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- **2. Strengthen leadership in inclusion**¶

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The second priority for the DAIP was to strengthen leadership in inclusion. Across a period of four years, the council plans to:¶

- → Foster opportunities for people with disability to influence decision-making, share their perspectives, and shape a more inclusive city through co-designed initiatives, to build confidence, advocacy skills and strong voices.¶
- → Encourage all local leaders to champion access and inclusion in their own spaces.¶

As outlined in the draft DAIP, the council plans to address this by implementing the following key actions:¶

1. → Introduce "Leaders in Inclusion" - a Mentoring program to champion community leaders¶
2. → Sponsor participation in local, state or national disability leadership programs e.g. Disability Leadership Institute.¶

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3. → Investigate “Prospect Inclusive Champions” initiative, recognising local business owners, volunteers and community leaders who demonstrate inclusive practices.¶

There was unanimous support for the actions in this domain. The group agreed that having people with disability in leadership positions makes leadership more authentic. They suggested that capacity building to encourage this should be at both the individual and organisation level.¶

The group enthusiastically supported the Prospect Inclusive Champions initiative, noting that it would promote inclusiveness through both action and awareness. The group agreed that it would incentivise local organisations to think about their own strategic plans and how they are contributing to these actions and their outcomes. The group discussed how this initiative could be implemented and suggested that they could find examples of similar schemes that are already in existence elsewhere and see what has worked well for them. One participant reflected that the word ‘champions’ had sports-like connotations and suggested changing the terminology to something that captured the action’s focus on local agents of change.¶

Another participant suggested that the council connect with local service providers to find out how they champion leadership within their own organisations, or to ask if there are individual clients or members of those organisations who would be good candidates for and interested in becoming a local champion. The group agreed that learning from other organisations and ‘lifting and shifting’ good ideas will help to streamline the implementation of these actions.¶

The group had varied views on which community members could be driving these actions, suggesting that it should be both the council and a grassroots initiative driven by community members. They noted that leaning on the community will be part of fostering the community’s skills and capacity to autonomously drive change forward and gave the example of how public feedback on the City of Prospect environment would be a good way to identify and encourage local champions in the area.¶

However, the group noted that the council and people without disability will need to support the implementation of these actions too. One participant said that they would

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like the implementation of these actions to be community-led and the council needs to hold more forums where they can hear and listen from the community. The group agreed that the council has an important role in encouraging this behaviour from the community, noting that often it is assumed that people with disability will identify accessible spaces and good practices within the community. The group wanted to know what the council will be doing to implement these actions in the community. One participant suggested the council could explore the Building Employer Confidence and Inclusion in Disability Grant to improve the council's capacity to support people with disability in council leadership positions. The grant has an ongoing working group that members of the council could attend and would support intersectional understanding of the needs of people with disability and other priority populations in the community.¶

The group concluded that representation matters and having people with disability in leadership positions should then give rise to accessibility being embedded in everything they do.¶

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- 3. Build awareness through education and accessible communication¶

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The third priority for the DAIP is to build awareness through education and accessible communication. Across a period of four years the council plans to:¶

- → Make information clear, accessible, and easy to understand for everyone¶
- → Provide resources in multiple formats¶
- → Run community workshops and events¶
- → Share stories from people with lived experience of disability, inspiring the community to take action and celebrate inclusion¶

As outlined in the draft DAIP, the council plans to address this by implementing the following key actions:¶

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1.→ Improve access to Council information through accessible formats, including Easy Read, large print, and screen reader—compatible versions.¶

2.→ Create an 'accessible communications checklist' for the organisation and community to reference.¶

The actions for domain two were unanimously supported and participants hope that they will become embedded as best practice over time.¶

The group discussed how communications from council could be diversified to meet a greater variety of access needs, noting that even accessible written or online materials might not be available to all. To implement the first action, participants suggested that providing a phone service or establishing an in-person community information centre would help support people who are unfamiliar with technology and prefer face-to-face interactions. The council shared that they are unlikely to have resources to support these ideas, but they are looking to provide staff training on communication accessibility and improve their current 'light touch' training. There is an action in the DAIP to train staff to understand what best practice looks like. Informally, there are council staff who have established relationships with individuals in the community with complex access needs, which they will continue to pursue to understand the community better.¶

The council is also exploring opportunities to partner with neighbouring councils to share skills, such as producing Easy English translations. The group supported this idea, noting that Prospect is smaller and often under-resourced compared to larger councils, so networking would be beneficial.¶

The group suggested that more of the council's important internal and external documents should be tested with the Access and Inclusion Community Advisory Group to get feedback on their accessibility before they are finalised and published, for example key templates or the new annual business plan. One participant asked whether the website is regularly audited for accessibility and a member of the community action group stated that they regularly review it and provide feedback. The council explained that the website is licenced through the LGA and that any updates have to be approved by them, which can make updates slow.¶

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The group supported the second action and the introduction of an 'accessible communications checklist' as a low-cost and resource-light action. They noted that they would like to see the implementation and uptake of a checklist be community-led and suggested combining this action with the 'Inclusive Champion' action in domain two. They could highlight examples of community members or businesses that are already doing accessible communication well and support them to share their learnings with the broader community. The group discussed how this might increase the community's confidence and willingness to try and increase the accessibility of their communication, without fear of getting it 'wrong'. ¶

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- **4. Embed universal design in all assets and infrastructure** ¶

The fourth priority for the DAIP is to embed universal design in all assets and infrastructure. Across a period of four years the council plans to: ¶

- → Foster a Universal Design approach across Council planning, buildings and public spaces to embed accessibility, inclusivity and usability for everyone, regardless of age, ability or circumstance. ¶
- → Include opportunities to co-design public spaces and provide training for staff to follow universal design principles from the outset. ¶

As outlined in the draft DAIP, the council plans to address this by implementing the following key action: ¶

1. → Incorporate the Universal Principles of Design through the planning and initiative stage of all new projects, where possible. ¶

¶

The group unanimously supported the action in this fourth domain and encouraged using universal design as much as possible. One participant was unsure about who decides what constitutes universal design and how this is agreed, so an action would be to clarify this in the DAIP or through further guidance to council and Access and Inclusion Community Advisory Group members. Another action was taken to clarify in the DAIP that universal

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design doesn't just apply to hard infrastructure but impacts everything the council does, including communication.¶

The group discussed how Prospect is an old suburb and that the historic infrastructure is often inaccessible. For example, the steps down to the oval are steep which isn't accessible to mobility aid users. To install an electric chair on the stairs would be expensive and practically difficult, which is a common issue when trying to retrofit accessibility to old infrastructure.¶

However, the group also discussed how they continue to see this same issue in modern development, such as the Islington Railway Station example discussed earlier. The development did not consider accessibility during its planning or implementation, and now the community is in a reactive state trying to advocate for improved accessibility. The group noted that universal design works when it is proactively embedded in development from the start. Whilst this is the standard in the council's own planning initiatives and projects, external organisations often don't listen to their recommendations and only implement the minimum standard. Often they will bypass the council, limiting the council's ability to influence design and planning in Prospect. The council's next challenge is to encourage external organisations to follow their best practice and support their vision for the community.¶

A participant suggested that the council explore the Local Government Association's (LGA) research and development funding opportunities, which might be a way to secure additional funding for actions in the DAIP or subsequent ideas that require significant investment. Another participant suggested that they should be careful about publicly discussing costs for all infrastructure investments.¶

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Conclusion ¶

This workshop demonstrated City of Prospect's enthusiasm to develop a DAIP that will bring meaningful change to people with disability living in the area. The actions in the draft DAIP wholly reflect the ideas put forward by participants in the first workshop. This session showcased some creative ideas for how the DAIP can be effectively implemented to embed accessibility into the community long-term. ¶

After the draft DAIP is finalised, it will be sent out for public consultation. The feedback from the consultation and any resulting amendments will be shared with the Access and Inclusion Community Advisory Group. The final draft of the DAIP will be presented to council for approval in January and submitted to the Minister on 14 February. ¶

In 2024, amendments were made to the *Disability Inclusion Act 2018 (SA)*, which included embedding the principles of co-design. These amendments are not yet reflected in the Act itself, as while the *Disability Inclusion Review Recommendations Amendment Bill 2024 (SA)* passed both Houses of Parliament, it is still awaiting assent. ¶

According to the amendments, the following principle is to be observed in the operation, administration and enforcement of the Act: 'people living with disability from a range of lived experiences, and their families and representatives, have a right to participate in the design and delivery of inclusive policies and programs including, as appropriate, through co-design, consultation or other processes.' This extends beyond the development of the Plan itself, to also include the development and implementation of DAIPs. ¶

We encourage the City of Prospect to continue working with people with disability throughout the life of the DAIP, to monitor and advise on implementation. This could be the role of the Access and Inclusion Community Advisory Group, or council could establish another group for this purpose. ¶

From our experience, the more that people with disability are involved in the design and implementation of a policy, project or resource (such as a DAIP), the more likely it is to be well-received by the disability community and to have a meaningful, lasting impact. ¶

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If you would like to discuss how JFA Purple Orange could help with implementation of your DAIP, please get in touch with Rebecca Dowd, Business Development Lead, at rebeccad@purpleorange.org.au or 8373-8340. Page Break ¶

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Draft Disability Access and Inclusion Plan 2026-2030

This paper was prepared by:

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"

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Community Engagement Report
 Draft Disability Access and Inclusion Plan 2026-2030

Appendix 4
 Stakeholder Emails

Email to Access and Inclusion Group members

CM: CoP Access and Inclusion Community Advisory Group

Suzanne Andrew

Required Akosier; Dgkilner; Farlie Taylor; Jaime Gardner; John; jules; Katie Faraonio; Lillian Hollitt; Makterri; 2macs2; Matt Larwood; **+13 others**

Optional Justin Sheining; Chris White

✓ Accept
? Tentative
✗ Decline
🕒
👤
⋮

Tue 18/11/2025 9:36 AM

As the meeting organizer, you do not need to respond to the meeting.

2026-2030 DAIP EASY READ.pdf
4 MB

2026-2030 DAIP Standard.pdf
493 KB

🕒 Thursday, 27 November 2025 5:00 PM-6:30 PM 📍 Room - Tirkanthi Kuu - Level 1 - 40 People

The second of our Disability Access and Inclusion forums will be held next Thursday 27 November and this will also be our final meeting for 2025.

This session will once again be facilitated by Purple Orange, focussing on the draft actions and exploring how we can implement them effectively.


Attached, please find a copy of our Draft Plan in both Easy Read and standard versions for your reference, and a link to the Engagement Hub for your feedback.
<https://cityofprospect.engagementhub.com.au/daip>

Your attendance and input would be greatly appreciated as we work together to shape the next steps. Light refreshments will be provided. **Please RSVP to Suzanne by COB Tuesday 25 November.**

Kind regards
 Suzanne.

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Reminder email: Consultation on draft DAIP closing soon

 Michele Williams
 To
 Bcc [2macs2](#); [Akosier](#); [Dgkilner](#); [John](#); [jules](#); [Makterri](#); [jaime.gardner@flinders.edu.au](#); [marie.erswell@families4families.org.au](#); [anshul.thakran@athletics.org.au](#); [tegen.n.metrocareservices.com.au](#); +1 other

Wed 10/12/2025 4:38 PM

Dear Access and Inclusion Group Members

Just a reminder that consultation on City of Prospect’s draft Disability Access and Inclusion Plan (DAIP) 2026 - 2030 is closing soon.

Your input has been invaluable in shaping this draft, and we now need your continued support to ensure the final Plan reflects practical and effective actions for our community.

To support participation, an Easy Read version of the document is also available at <https://cityofprospect.engagementhub.com.au/daip>.

We ask for your help in two ways:

- Continue to share this consultation through your networks, encouraging others to participate before the closing date.
- Review the draft DAIP and its proposed actions and provide any additional feedback beyond what was captured during our Workshop with Purple Orange on Thursday, 27 November.

Feedback can be submitted via:

Survey

- Visit our [Engagement Hub](#) to complete the survey online
- Complete a hard copy at Payinithi (128 Prospect Road, Prospect)

Written submissions

- Visit our [Engagement Hub](#) to provide a written submission
- Email your written submission to admin@prospect.sa.gov.au
- Mail your written submission to PO Box 171, Prospect 5082

Visual, audio or video submission

- Email your visual, audio or video submission to admin@prospect.sa.gov.au
- Mail you visual submission to PO Box 171, Prospect 5082

Via your local Elected Member:

- [Share your thoughts with your local Elected Member](#).

Consultation closes at 11:59pm on **Sunday 14 December 2025**.

Thank you for your support in creating a more inclusive community within City of Prospect.

Kind regards,


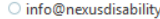
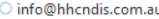
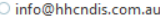
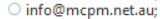
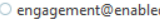
Michele

Michele Williams
 Community Engagement Officer
michele.williams@prospect.sa.gov.au
 T. 8269 5355
 Payinithi - 128 Prospect Road, Prospect, SA 5082 | PO Box 171, Prospect SA 5082


Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Email to Local Disability and aged care service providers

CM: Consultation on City of Prospect's draft Disability Access and Inclusion Plan

 Michele Williams
 To   
 Bcc   +3 others

Tue 25/11/2025 5:06 PM

 This is the most recent version, but you made changes to another copy. [Click here to see the other versions.](#)

Dear Valued Stakeholder

I'm pleased to advise that consultation on the City of Prospect's draft **Disability Access and Inclusion Plan (DAIP) 2026–2030** is now open.

At the City of Prospect, we believe our community should be a place for everyone. Our DAIP is our blueprint for ensuring every resident, regardless of ability, age, or background, feels welcomed, valued, and able to participate fully in community life.

Our DAIP serves as Council's strategic blueprint, ensuring every resident, regardless of ability, feels welcomed, valued, and fully able to participate in community life. Crucially, this draft is aligned with the State Government's [Disability Inclusion Plan 2025-2029](#) and was developed through a dedicated co-design process with our Access and Inclusion Community Advisory Group.

We're seeking your expert, sector-specific feedback on the actions designed to achieve our four core priorities:

1. Accessible transport: Making transport infrastructure more inclusive and easier to use.
2. Leadership and inclusion: Supporting strong leadership and inclusive decision-making across Council.
3. Awareness and communication: Raising awareness through education and clear, accessible communication.
4. Universal design: Embedding universal design principles in all Council buildings, public spaces, and infrastructure.

We strongly encourage feedback from your organisation, clients, and networks, particularly regarding the feasibility and impact of the proposed actions. An Easy Read version of the draft DAIP is also available at cityofprospect.engagementhub.com.au/daip to support broad participation.

Have your say

Feedback can be provided in the following ways:

Survey

- Visit our [Engagement Hub](#) to complete the survey online
- Complete a hard copy at Payinthe (128 Prospect Road, Prospect)

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Written submissions

- Visit our [Engagement Hub](#) to provide a written submission
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- Mail your written submission to PO Box 171, Prospect 5082

Visual, audio or video submission

- Email your visual, audio or video submission to admin@prospect.sa.gov.au
- Mail you visual submission to PO Box 171, Prospect 5082

Via your local Elected Member:

- [Share your thoughts with your local Elected Member.](#)

Consultation closes at 11:59pm on **Sunday 14 December 2025**. Your expert feedback will help us finalise a practical impactful, and positive Plan, and we look forward to hearing your thoughts.

Kind regards,

Michele

Michele Williams

Community Engagement Officer
michele.williams@prospect.sa.gov.au


T. 8269 5355

Payinthe - 128 Prospect Road, Prospect, SA 5082 | PO Box 171, Prospect SA 5082

Community Engagement Report


Draft Disability Access and Inclusion Plan 2026-2030

Consultation on draft DAIP closing soon

 Michele Williams
To

Wed 10/12/2025 10:32 AM

Bcc: info@nexusdisabilityservices.com.au; info@hhcndis.com.au; info@hhcndis.com.au; info@mcpm.net.au; engagement@enabled4life.com.au; info@perfectcarendis.com.au; admin@royalcareaus.com; +10 others

 This is the most recent version, but you made changes to another copy. [Click here to see the other versions.](#)

Good morning

This is a friendly reminder that consultation on the City of Prospect's draft Disability Access and Inclusion Plan (DAIP) 2026–2030 is still open - but closing soon.

This Plan sets out Council's commitment to building a community that is welcoming, accessible, and inclusive for everyone.

We would greatly appreciate your help in two ways:

- Review the draft DAIP and its proposed actions and share your feedback.
- Promote this consultation through your networks, encouraging others to participate before the closing date.

How to provide feedback

Survey

- Complete the online survey via our [Engagement Hub](#)
- Pick up a hard copy at Payinithi (128 Prospect Road, Prospect)

Written submissions

- Submit online via our [Engagement Hub](#)
- Email: admin@prospect.sa.gov.au
- Mail: PO Box 171, Prospect SA 5082

Visual, audio or video submissions

- Email: admin@prospect.sa.gov.au
- Mail: PO Box 171, Prospect SA 5082

Via your local Elected Member

- [Share your thoughts directly with your local representative](#)

Consultation closes at **11:59pm on Sunday, 14 December 2025.**

Thank you for supporting the creation of a more inclusive City of Prospect.

Kind regards,


Michele

Michele Williams
Community Engagement Officer
michele.williams@prospect.sa.gov.au


Community Engagement Report
 Draft Disability Access and Inclusion Plan 2026-2030

Email to Local community groups

Consultation: City of Prospect's draft Disability Access and Inclusion Plan

 Michele Williams
 To
 Bcc railwaypark@outlook.com; bknowles@bps.sa.edu.au; druggiero@bps.sa.edu.au; gleahy@bps.sa.edu.au; contact@bps.sa.edu.au; +97 others

Tue 18/11/2025 10:41 AM

 DAIP poster 2025 FINAL.pdf
 408 KB

2030 is now open.

At City of Prospect, we believe our community should be a place for everyone. Our DAIP is our blueprint for ensuring every resident, regardless of ability, age, or background, feels welcomed, valued, and able to participate fully in community life.

We're keen to hear from a broad cross-section of the community, but especially from people with a disability, their family members and carers.

Please encourage your members to review the draft DAIP and have their say before consultation closes on **Sunday 14 December 2025**. To support participation, an Easy Read version of the draft DAIP is also available at prospect.sa.gov.au/DAIP.

Feedback can be provided in the following ways:

Survey

- Visit our [Engagement Hub](#) to complete the survey online
- Complete a hard copy at Payinthe (128 Prospect Road, Prospect)

Written submissions

- Visit our [Engagement Hub](#) to provide a written submission
- Email your written submission to admin@prospect.sa.gov.au
- Mail your written submission to PO Box 171, Prospect 5082

Visual, audio or video submission

- Email your visual, audio or video submission to admin@prospect.sa.gov.au
- Mail your visual submission to PO Box 171, Prospect 5082

Via your local Elected Member:

- [Share your thoughts with your local Elected Member](#).

We would also appreciate the promotion of this consultation through your club's/organisation's communication channels, such as your member newsletters, internal updates, and social media channels. To assist, we've attached a promotional poster to this email that you can easily print and place on club noticeboards.

If you need any other specific supporting materials to promote the consultation, please get in touch with us directly.

Thank you for your support in creating a more inclusive community within City of Prospect.


Kind regards,

Michele
Michele Williams
 Community Engagement Officer
michele.williams@prospect.sa.gov.au

T. 8269 5355
 Payinthe - 128 Prospect Road, Prospect, SA 5082 | PO Box 171, Prospect SA 5082

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Consultation on draft DAIP closing soon



Michele Williams

To

Bcc 'railwaypark@outlook.com'; 'bknowles@bps.sa.edu.au'; 'druggiero@bps.sa.edu.au'; 'gleahy@bps.sa.edu.au'; 'contact@bps.sa.edu.au'; 'hensteps3@bigpond.com'; 'cheryl.g.russell@gmail.com'; 'hensteps3@bigpond.com'; +94 others

Wed 10/12/2025 10:47 AM

[This is the most recent version, but you made changes to another copy. Click here to see the other versions.](#)

Good morning

This is a friendly reminder that consultation on the City of Prospect’s draft **Disability Access and Inclusion Plan (DAIP) 2026–2030** is still open - but closing soon.

The DAIP outlines Council’s commitment to creating a community that is welcoming, accessible, and inclusive for everyone.

We would greatly appreciate your help in two ways:

- Review the draft DAIP and its proposed actions and share your feedback.
- Promote this consultation through your networks, encouraging others to participate before the closing date.

Copies of the draft Plan - including an Easy Read version - and details on how to provide feedback are available via our Engagement Hub: <https://cityofprospect.engagementhub.com.au/daip>

Consultation closes at **11:59pm on Sunday, 14 December 2025.**

Thank you for helping us build a more inclusive City of Prospect.

Kind regards,
 Michele

Michele Williams
 Community Engagement Officer
michele.williams@prospect.sa.gov.au

T. 8269 5355
 Payinithi - 128 Prospect Road, Prospect, SA 5082 | PO Box 171, Prospect SA 5082

Community Engagement Report
 Draft Disability Access and Inclusion Plan 2026-2030

Appendix 5

Social media, Your Prospect eNews and website statistics report

We published 11 posts across our City of Prospect social media channels, including Facebook, Instagram and LinkedIn.

Key stats include:


- **5,512 impressions** – number of times our content was displayed to users
- **52 engagements** – reactions, likes, shares, etc
- **13 link clicks** – number of times people clicked links within a post or on a page

We promoted the consultation in our monthly eNews for December 2025, and on our Public Consultations web page, directing visitors straight to the project page on our Engagement Hub site.

Summaries of each channel’s engagement follows:

<p>Facebook</p> <ul style="list-style-type: none"> • 4 posts • 2,907 impressions • 19 engagements <ul style="list-style-type: none"> ○ 8 reactions ○ 1 share ○ 1 comment ○ 3 link clicks ○ 6 other clicks 	
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Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

<p>Instagram</p> <ul style="list-style-type: none"> • 4 posts • 1,776 impressions • 5 engagements <ul style="list-style-type: none"> ○ 5 likes 	
--	---

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

LinkedIn

- 3 posts
- 829 impressions
- 28 engagements
 - 17 reactions
 - 1 share
 - 10 link clicks



City of Prospect
2,824 followers
4w •

Planning for an inclusive Prospect - final week to have your say

This is your last chance to share your thoughts on Council's draft Disability Access and Inclusion Plan (DAIP) 2026-2030.

Do you feel our proposed actions for inclusion over the next four years make City of Prospect a place where every person feels they belong, regardless of ability?

How you can get involved:

- ✓ Read the Draft Plan: online (full or Easy Read version) at <https://bit.ly/48iLeO4>
- ✓ Provide your feedback: Complete the survey online via the above link, send an email/mail submission, provide an audio/video/visual file, or speak to us at Payinthei or over the phone (8269 5355).

Submissions close midnight, Sunday 14 December.



4
1 repost

Community Engagement Report
 Draft Disability Access and Inclusion Plan 2026-2030

Your Prospect eNews – December 2025

- 1 email sent
- 2,442 recipients
- 1,175 total opens
- 1 unique click (specifically from this article)

Creating an inclusive community

Help shape our draft Disability Access and Inclusion Plan 2026-2030.

Have your say
by Sunday 14 December

Help shape our draft Disability Access and Inclusion Plan 2026-2030

How can we make City of Prospect a place where every person feels they belong?

We've drafted our Disability Access and Inclusion Plan (DAIP) 2026-2030 and want to hear your thoughts on our proposed actions to make Prospect more inclusive.

Read our Draft DAIP online via the link below or in-person at Payinthe (128 Prospect Rd, Prospect), then provide your feedback in the following ways:

- Complete our survey online via the link below or grab a hard copy at Payinthe
- Send a written submission online, by email (admin@prospect.sa.gov.au) or by mail (PO Box 171, Prospect SA 5082)
- Record an audio, video or visual submission (such as a drawing) and email it to admin@prospect.sa.gov.au
- Tell us in person at Payinthe or over the phone at 8269 5355
- Chat to your local Elected Member.

An Easy Read of the full draft DAIP is also available both online and in-person at Payinthe.

Your input is vital! Consultation closes midnight, Sunday 14 December.

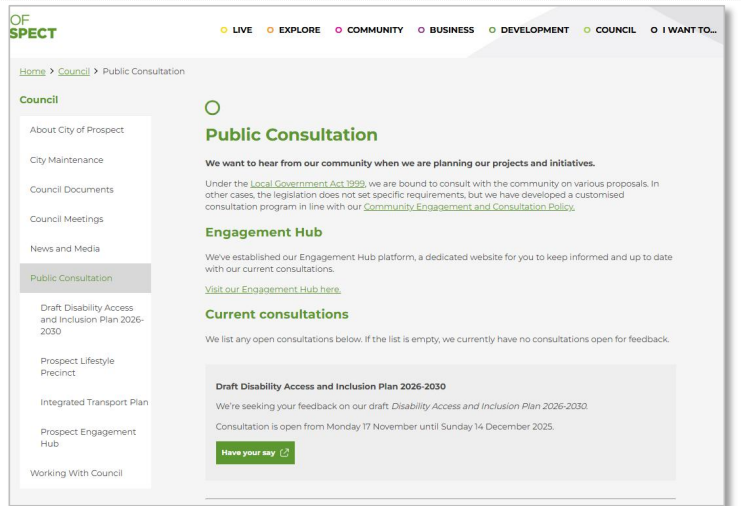
Find out more

Community Engagement Report
 Draft Disability Access and Inclusion Plan 2026-2030

Public Consultation page

- 35 page views
- 31 users
- 20 link clicks

*This page includes any open consultations



Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Appendix 6

Customer service digital screen

Creating an inclusive community

Have your say
by Sunday 14 December



Scan the QR code to learn more and share your thoughts

prospect.sa.gov.au/DAIP

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Appendix 7
Promotional Signs



The promotional sign features a circular inset image on the left showing a diverse group of people, including a man in a wheelchair, smiling. The background of the sign is white with a large, stylized graphic on the left side consisting of overlapping purple and green curved shapes. In the top right corner is the City of Prospect logo, which includes a stylized 'P' icon and the text 'CITY OF PROSPECT'. The main headline is 'Creating an inclusive community' in a large green font. Below this, the text 'Help us finalise our actions in City of Prospect's draft Disability Access and Inclusion Plan 2026-2030' is written in a purple font. A black text block states: 'Your feedback will help to make City of Prospect a place where everyone feels they belong and can participate.' At the bottom, it says 'Consultation open 17 November - 14 December 2025' and 'Scan the QR code to learn more and share your thoughts' next to a QR code. The URL 'prospect.sa.gov.au/DAIP' is provided in green text at the bottom.

CITY OF PROSPECT

Creating an inclusive community

Help us finalise our actions in City of Prospect's draft Disability Access and Inclusion Plan 2026-2030

Your feedback will help to make City of Prospect a place where everyone feels they belong and can participate.

Consultation open
17 November - 14 December 2025

Scan the QR code to learn more and share your thoughts

prospect.sa.gov.au/DAIP

Community Engagement Report
Draft Disability Access and Inclusion Plan 2026-2030

Appendix 8

Corflutes

Creating an inclusive community

Have your say on our draft Disability Access and Inclusion Plan 2026-2030

 **Consultation open**
17 November - 14 December 2025

Scan the QR code to learn more and share your thoughts

prospect.sa.gov.au/DAIP

 CITY OF PROSPECT

DISABILITY ACCESS AND INCLUSION PLAN 2026-2030

Table of contents

Acknowledgement of Country

Introduction

At City of Prospect, we believe our community is at its best when everyone feels they belong. The Draft Disability Access and Inclusion Plan 2026-2030 is about making sure people of all abilities, ages and backgrounds can take part in the everyday life of our city – whether that's enjoying local events, using our facilities, connecting with neighbours or simply feeling welcome in public spaces. This Plan has been shaped by the voices of our community and reflects our shared commitment to breaking down barriers, celebrating diversity and creating opportunities for everyone to thrive.

This Plan recognises the importance of creating community for all, it is a roadmap for how City of Prospect will promote inclusion and how people with disability can access our supports and services.

Governance – how the Plan was developed

The *Draft Disability Access and Inclusion Plan 2026-2030* (the Plan) was developed by City of Prospect with valuable support from its Access and Inclusion Community Advisory Group and Purple Orange through a co-design process.

The *Access and Inclusion Community Advisory Group* plays a key role in setting City of Prospect's priorities and addressing actions to deliver valuable improvements across the city. The advisory group meets bi-monthly and represents our community who live with disability. A huge thank you and special acknowledgement to the group for their dedication and passion towards creating meaningful priorities to ensure City of Prospect leads the way in accessibility and inclusion.

Our goals

City of Prospect's Access and Inclusion Community Advisory Group took a lead role in co-designing this Plan. Drawing on their lived experiences and local knowledge, the group identified the top four priorities they believe will have the greatest impact on building a more inclusive community. These priorities focus on strengthening leadership in inclusion, embedding universal design, improving accessible transport, and building awareness through education and communication. Their insights have guided the development of tangible actions within the Plan to ensure it reflects community needs and delivers meaningful, lasting change.

Create accessible and inclusive transport infrastructure

Ensure everyone can move safely and independently around City of Prospect by improving footpaths, signage, parking, bike lanes and public transport connections, designed to meet best practice accessibility standards.

Four year focus

Integrated Transport Plan

City of Prospect has embedded accessibility within its Integrated Transport Plan (ITP), through a commitment to creating an inclusive and connected transport network to support people of all ages and abilities. This includes designing safer pedestrian crossings, improving footpath networks, ensuring access to public transport and prioritising universal design principles, and integrating mobility-friendly infrastructure such as accessible parking, ramps and clear way-finding signage.

The ITP provides a strategic framework to identify and prioritise locations for improvement and will be used to guide the Council's decision making process for its transport projects and upgrades across the City, ensuring accessibility is considered in all aspects of the transport network.

Key actions

-
- Advocate for accessible improvements to public transport infrastructure in City of Prospect.
 - Work with the State Government, transport providers, and neighbouring councils to improve accessible connections identified through the ITP.
-

Strengthen leadership in inclusion

Support and grow leaders with lived experience of disability within council and the community while encouraging all local leaders – from business owners to community groups – to champion access and inclusion.

Four year focus

Over the next four years City of Prospect will focus on fostering opportunities for people with disability to influence decision-making, share their perspectives, and shape a more inclusive city through co-designed initiatives, to build confidence, advocacy skills and strong voices. At the same time, Council will encourage all local leaders to champion access and inclusion in their own spaces.

Key actions

-
- Foster a “Leaders in Inclusion” mentoring program to champion community leaders.
 - Sponsor participation in local, state or national disability leadership programs, e.g. the Disability Leadership Institute.
 - Investigate a “Prospect Inclusion Ambassadors” initiative, recognising local business owners, volunteers and community leaders who demonstrate inclusive practices.
-

Build awareness through education and accessible communication

Providing training, resources and events that grow understanding of disability inclusion across our community, while ensuring all information is easy to access, clear and available in multiple formats.

Four year focus

Over the next four years, City of Prospect will raise awareness of access and inclusion by making information clear, accessible, and easy to understand for everyone. We will provide resources in multiple formats, run community workshops and events, and share stories from people with lived experience of disability, inspiring the community to take action and celebrate inclusion.

Key actions

- Improve access to council information through accessible formats, including Easy Read, large print, and screen reader –compatible versions.
 - Create an ‘accessible communications checklist’ for the organisation and community to reference.
-

Embed universal design in all assets and infrastructure

Adopt a universal design approach across council planning, buildings and public spaces so that facilities are welcoming, safe and usable for everyone – now and into the future.

Four year focus

City of Prospect will foster a universal design approach across Council planning, buildings and public spaces to embed accessibility, inclusivity and usability for everyone, regardless of age, ability or circumstance. This will include opportunities to co-design public spaces and provide training for staff to follow universal design principles from the outset.

Key actions

Incorporate the Universal Principles of Design through the planning and initiative stage of all new projects, where possible.

Our strategic framework

City of Prospect’s Draft Disability Access and Inclusion Plan 2026-2030 builds on our 2023-2027 Strategic Community Plan, its vision of ‘Prospect, Creating communities’ and goals of working towards a connected, inclusive and vibrant city where everyone can participate fully in community life. The Plan provides a practical roadmap to remove barriers, embed universal design and champion equity across all Council activities, services and spaces. Through collaboration, co-design and shared leadership, City of Prospect will continue to create a community that celebrates diversity and ensures accessibility for people of all ages and abilities. The key pillar which the Draft Disability Access and Inclusion Plan 2026-2030 relates

to is 'Community Value: Empowering a thriving, engaging and welcoming city.' Creating community value fosters trust, civic engagement and a thriving culture. City of Prospect drives transparent strategy and decisions to deliver a sense of ownership, empowerment and connection.

Our principles

To implement the Plan, City of Prospect will use its guiding principles, as adopted in its Strategic Community Plan.

Innovation – Always at the heart of Council driving leadership, resilience, efficiencies and opportunities.

Community value – value for our community is at the forefront of our services.

Governing with integrity – City of Prospect will govern with unwavering integrity, demonstrating open and transparent decisions, engagement and outcomes.

Evidence based decisions – The foundation of City of Prospect, driving quality outcomes and an accountable workforce.

Sustainability – Strengthening City of Prospect's fabric, culture and legacy through sustainable financial, environmental and social practices, for future generations.

The Disability Inclusion Act 2018 (SA)

The *Disability Inclusion Act 2018* (the Act) commenced on 1 July 2018. It aims to protect and promote the human rights of people with disability of all ages, and to help them reach their full potential by improving social connection and inclusion.

Since coming into effect, the Act has helped to:

- Embed the principles of the UNCRPD into South Australian policy
- Align disability inclusion efforts with national and state frameworks, such as the ADS and the SA Autism Strategy 2024-2029
- Support a coordinated and consistent approach to disability inclusion across government through the requirements for state authorities to prepare and implement a Disability Access and Inclusion Plan.

By introducing dedicated legislation for disability inclusion, South Australia reinforces its strong commitment to creating a community where people with disability are valued, included, and able to participate fully in all aspects of life.

Following the State Government's comprehensive independent review of the Act in 2022, significant amendments were passed by the Parliament of South Australia in 2024 to strengthen the State Government's commitment to access and inclusion. These changes introduced clearer legislative requirements, including:

- Improving language to affirm that all people with disability, regardless of age, have the right to be and feel safe

- Expanding priority groups to include people with disability who live in regional communities, people with disability who identify as LGBTIQ+, and people with significant intellectual disability or who have high levels of vulnerability due to disability
- Establishing a dedicated lived experience committee to guide the development and review of the State Plan
- Strengthening requirements for co-design, consultation and engagement with people with disability, their families and representatives in developing policies and programs
- Increasing the focus on measurable and meaningful outcomes in the State Plan
- Clarifying expectations for Disability Access and Inclusion Plans to align with the State Plan and address the needs of priority groups.

This Plan acknowledges and responds to Council's obligations under the:

- *Commonwealth Disability Discrimination Act (1993)*;
- *South Australian Equal Opportunity Act (1984)*;
- *South Australian Disability Inclusion Act (2018)*;
- State Disability Inclusion Plan 2025-2029; and
- Australia's Disability Strategy 2021-2031.

City of Prospect's *Draft Disability Access and Inclusion Plan 2026-2030* reflects Council's commitment to the principles and requirements of the *Disability Inclusion Act 2018 (SA)*, which promotes the rights of people with disability to participate fully and safely in community life. The Plan aligns with national and state frameworks, including *Australia's Disability Strategy 2021–2031* and the *State Disability Inclusion Plan 2025–2029*, ensuring a consistent and coordinated approach to inclusion.

The actions and mandatory measures take regard for all the priority groups as outlined in the State Plan.

Guided by the Act's strengthened focus on co-design, consultation and measurable outcomes, this Plan embeds accessibility and universal design across council's planning, services and spaces.

What is disability?

- Australia is a signatory to the *United Nations Convention on the Right of Persons with Disabilities (UNCRPD)* that defines disability as:
 - Persons with disabilities include those who have long-term physical, mental, intellectual, or sensory impairments, which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others (Australian Network on Disability). It places responsibility on society to uphold and protect these rights across all areas of life.

Consultation

City of Prospect developed its new Draft Disability Access and Inclusion Plan 2026-2030 through a genuine co-design process involving its Access and Inclusion Community Advisory Group, Elected Members, and broader community input. The process was facilitated by Purple Orange, ensuring an inclusive and collaborative approach that reflected diverse perspectives and lived experiences.

Building on the State Government's comprehensive community engagement framework, Council worked closely with participants to identify local priorities, shape practical actions, and embed universal design principles throughout the Plan. This partnership-driven approach has ensured the Plan is both community-informed and aligned with best practice in accessibility and inclusion.

The Draft Plan was endorsed by Council on 28 October 2025 to be released for public consultation to seek further community feedback.

Achievements:

Over the past five years, City of Prospect has made significant strides in enhancing access and inclusion for people with disability:

Disability Access and Inclusion Plan 2021–2025

- Adopted in early 2021, the 2021-2025 Disability Access and Inclusion Plan outlines the city's commitment to inclusivity, equity, and access across all council services, facilities, and functions.
- The 2021-2025 Disability Access and Inclusion Plan focused on ensuring individuals with disabilities have the right to inclusion and equality by accessing and participating in all aspects of community life.
- Regular reporting to Council provided key updates, stocktakes and achievements.

Access and Inclusion Advisory Group

- Established in early 2022, the Advisory Group provides strategic, expert, and independent advice to Council on the implementation, monitoring, and review of the 2021-2025 Disability Access and Inclusion Plan, but importantly prioritised Council's focus on access and inclusion outcomes.
 - The group plays a crucial role in assisting Council to better understand the needs of people living with disability in the community, thereby improving the lives of people with disabilities who live, work, and visit City of Prospect.

DAIP actions table

Domain 1: Inclusive environments and communities

Outcome Statement: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities

Objective: To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Priority Areas for Domain 1

- | | |
|---------------------------------------|--|
| 1 Active participation | 5 Communications and information |
| 2 Inclusive communities and attitudes | 6 Transportation |
| 3 Universal design | 7 Collaboration, consultation and innovation |
| 4 Accessible facilities | 8 Housing |

Priority Area 1: Active participation

Outcome: People with disability are active participants in accessible and inclusive communities.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
1	Ensure all council events for 50 or more people implement best practice event management principles.	1.1.2	The number of inclusive and accessible events, both internal and external, with 50+ people follow best practice event management principles. For example, the Accessible and Inclusive Community Events Toolkit.	Ongoing	Events Team
2	Regularly evaluate and enhance event inclusion and accessibility for people with disability at all council-led events.		Ongoing evaluation of council-managed or contracted events accessibility through	Ongoing	Events Team

			attendee feedback and Events Roundtable reviews.		Event evaluation surveys
3	Promote Accessible and Inclusive Community Events Toolkit to community groups.		Distribute Events Toolkits to community groups when booking council spaces.	Ongoing	Events Team SpacetoCo

Priority Area 2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours are widely demonstrated.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
4	Ensure records are kept for initiatives such as training, intranet posts, social media awareness campaigns.	1.2.1	The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community.	Ongoing	Communications Team Annual Report summary
5	Provide information on best practice with respect to access and inclusion to businesses located with City of Prospect.			June 2026	Economic Development Team E-News
6	Continue working with businesses and users to encourage and regulate clear paths of travel for pedestrians.			Ongoing	City Development Team Audits
7	Investigate “Prospect Inclusion Ambassadors” initiative, recognising local business owners, volunteers and community leaders who demonstrate inclusive practices.	1.2.1	The number of organisations, businesses and community groups engaged in access and inclusion initiatives	July 2027	Manager Community Relations and Programs Economic Development

8	Link Access and Inclusion and Close the Gap Target initiatives and actions in the future Reconciliation Action Plan.	1.2.3	The number of linkages between this Plan and the proposed Reconciliation Action Plan.	December 2027	Manager Community Relations and Programs
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Priority Area 3: Universal design¹

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
9	Ensure accessibility is included in condition audits of assets where relevant.	1.3.2	The number of public-facing council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility. For example, by adding signage or widening doors.	Ongoing	City Works and Presentation Team
10	Incorporate universal design principles of at the planning stage of all new projects, where possible. Publicly acknowledge and celebrate achievement when these principles are adopted in projects.			Ongoing	City Works and Presentation Team Project Management Framework
11	Ensure staff are adequately trained and understand the principles of universal design.			December 2026	PMO Team

¹ Universal design is defined by the Australian Human Rights Commission as designing environments so they can be accessed, understood and used by everyone regardless of age, size, ability or disability – and encompassing the creation of facilities, products, services and environments usable by all people without adaptations.

<p>12</p>	<p>Incorporate accessibility considerations into the design of all new parks, reserves, benches and playgrounds.</p>	<p>1.3.3</p>	<p>The number of parks, reserves, benches and playgrounds (within these areas) that are built or modified to improve accessibility.</p>	<p>Ongoing</p>	<p>City Works and Presentation Team Project Management Framework</p>
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Priority Area 4: Accessible facilities

Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
13	Develop a map of accessible toilets and car parks and promote through council channels.	1.4.1	The number of public council owned toilet facilities across the council area that meet accessibility standards and/or a designated Changing Places facility. The number of accessible car parks across City of Prospect.	December 2026	Communications Team
14	Based on the mapping of accessible toilets and car parks review the need, appropriate signage and, where possible, locations for additional accessible car parks.			June 2027	City Works and Presentation Team Integrated Transport Plan
15	Ensure all projects incorporate best practice design for access and inclusion.			Ongoing	City Works and Presentation Team
16	Review the provision of accessible car parks as part of upgrade works for infrastructure at the council's parks and facilities.			Ongoing	City Works and Presentation Team Asset Management Plans

Priority Area 5: Communications and information

Outcome: People with disability can find the information they need in the format(s) they need it in.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
17	Research Apps available to assist citizens to locate accessible reserves, parks, toilets and car parks within City of Prospect.	1.5.1	The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, AUSLAN translations and Easy Read documents.	December 2026	Communications Team
18	Improve access to council information via AI tools (such as text to voice translations) and through accessible formats, including Easy Read, large print, and screen reader – compatible versions.			December 2026	Communications Team
19	Promote electronic app to the community which can be used to report access issues (i.e. footpath hazards and trees) to the Council.			June 2026	Communications Team Annual Report summary
20	Create an ‘accessible communications checklist’ for the organisation and community to reference.			June 2026	Communications Team

21	Develop a Better Hearing Strategy to better support the communication needs of those experiencing hearing loss.			June 2026	Communications Team
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Priority Area 6: Transportation

Outcome: People with disability can get to where they need to go safely.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
22	Implement the Integrated Transport Plan.	N/A	The number of access and inclusion related actions included in the Integrated Transport Plan.	2025-2029	Organisation ITP Roadmap and annual year review.
23	Advocate for accessible public transport infrastructure.			2025-2029	
24	Work with the State Government, transport providers, and neighbouring councils to improve accessible connections identified through the ITP.			2025-2029	

Priority Area 7: Collaboration, consultation and innovation

Outcome: People with disability are actively involved in government decisions that affect their lives.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
25	Ensure public consultations include and seek input from the Access and Inclusion Community Advisory Group, and related organisations.	1.7.1	The number of public consultations that included and sought input from people with disability.	Ongoing	Engagement Team

26	Continue to offer a range of inclusive lifelong learning, social and wellbeing activities.	1.7.2	<p>The number of people with disability, including parents and carers, serving on committees and working groups.</p> <p>Note: Committees are formal groups established by councils to provide strategic advice or make decisions on disability inclusion.</p> <p>Working groups are task-focused teams that address specific issues or actions supporting disability inclusion.</p>	Ongoing	<p>Community Relations and Programs Team</p> <p>Annual Report Summary</p>
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Priority Area 8: Housing

Outcome: People with disability have access to appropriate housing.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Domain 2: Education and employment

Outcome Statement: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security

Objective: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience.

Priority Areas for Domain 2

- 1 Targeted knowledge, understanding and support
- 2 Supports and resources for children and young people
- 3 Targeted transitional supports
- 4 Access to employment opportunities

5 Inclusive working environments

6 Data and reporting

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are supported by a South Australian education workforce that has the knowledge and skills to meet their needs and help them succeed.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Priority Area 2: Supports and resources for children and young people

Outcome: Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Priority Area 3: Targeted transitional supports

Outcome: People with disability have supportive environments to learn, grow, and transition throughout their life.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
27	Provide a range of diverse volunteering opportunities to the community.	2.3.5	The number of initiatives taken to encourage people with disability to volunteer.	Ongoing	Community Relations and Programs Team
28	Provide opportunities for volunteer led programs for those who live with disability.				

29	Provide information on Access and Inclusion to volunteers as part of their inductions.				Annual Report Summary
30	Develop and deliver a community forum, to engage community groups with the aim of facilitating the promotion of programs and services through creating communities of practice.		The number of leadership opportunities for those who live with disability.	December 2027	Community Relations and Programs Team
31	Identify opportunities to deliver access and inclusion programs in partnership with local service provider.			Ongoing	Community Relations and Programs Team
32	Foster and support young people in particular those living with disability to participate in decision making.		The number of young people with disability engaged with Council, either through participation, voting, feedback, consultation or volunteering.	Ongoing	Community Relations and Programs Team
33	Encourage people living with disability to engage with civic opportunities.		The number of initiatives and promotions to encourage those living with disability to engage with civic opportunities. <ul style="list-style-type: none"> • Particular focus on local government election participation campaigns 	Ongoing	People and Risk

Priority Area 4: Access to employment opportunities

Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
34	Ensure all efforts are made to accommodate employees of all abilities, cultures and gender orientation working at City of Prospect.	2.4.3	The number of organisational changes adopted to improve inclusive recruitment for people with disability.	Ongoing	People and Risk
35	Ensure an access and inclusion lens is placed over organisational policies when reviewed (both internal and external).			Ongoing	Community Relations and Programs, People and Risk
36	“Leaders in Inclusion” – foster a Mentoring program of champion community leaders, drawing on successful models in other sectors.		Number of initiatives for leadership across the community which may lead to employment fostered or promoted by Council.	July 2027	Community Relations and Programs
37	Sponsor participation in local, state or national disability leadership programs, e.g. the Disability Leadership Institute.			July 2026	Community Relations and Programs

Priority Area 5: Inclusive working environments

Outcome: People with disability have access to supportive places to earn.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
38	Include training topics and refresher training on access and inclusion as part of Council’s training program for both staff and Elected Members.	2.5.1	The number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. <ul style="list-style-type: none"> For example, outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs. 	Ongoing	People and Risk team
39	Develop an access and inclusion induction module for staff and volunteers.			December 2026	People and Risk team

Priority Area 6: Data and reporting

Outcome: People with disability benefit from State authorities working to improve disability data at both state and national levels.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Domain 3: Personal and community support

Outcome Statement: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs

Objective: To build a service system in South Australia that takes a person-centred approach that recognises the contributions and potential of all people with disability.

Priority Areas for Domain 3

- 1 Accessibility
- 2 Advocacy and supports
- 3 Information sharing
- 4 Family and carer support
- 5 Programs

Priority Area 1: Accessibility

Outcome: People with disability can easily access community supports and services.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
40	Ensure support organisations are represented on the Access and Inclusion Community Advisory Group.	3.1.1	The number of council initiatives and improvements made to connect people with disability to community supports and services wherever they present. For example, referral hubs, mobile outreach, online information platforms, frontline worker training, and partnerships with community organisations.	Ongoing	Community Relations and Programs Team
41	Participate in expos/showcases to promote programs, services and events offered by Council.			Ongoing	Organisation

Priority Area 2: Advocacy and supports

Outcome: People with disability are supported to make their own choices and use advocacy when needed to protect and promote their rights.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
42	Promote and highlight voices and stories from the community who live with disability.	3.2.1	How many communication highlights were published.	Ongoing	Communications Team
43	Promote and celebrate through community awareness campaigns during International Day of People with Disability, and Global Accessibility Awareness Day.			December 2026	Communications Team

Priority Area 3: Information sharing

Outcome: People with disability receive more coordinated and effective support when services work together and share information.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
44	Continue to participate in LGAIN and Communities of Practice meetings and with external disability service providers.	3.3.1	The number of inter-agency meetings and initiatives to support the implementation of the State Plan and our Plan.	Ongoing	Community Relations and Programs Team
45	Ensure support organisations are included and represented on the Access and Inclusion Community Advisory Group.			Ongoing	Community Relations and Programs Team
46	Provide information to business owners and operators on the new Disability Access and Inclusion Plan			March 2026	Economic Development Team

47	All videos loaded on Council’s website and social media to include transcripts and closed captions.		Number of videos posted on council’s website and social media platforms.	Ongoing	Communications Team
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Priority Area 4: Family and carer support

Outcome: Carers and families, including siblings of people with disability are provided with dedicated supports and services.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Priority Area 5: Programs

Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
48	Promote community funding opportunities through additional support channels to encourage applications.	3.5.1	The number of council grants and funding amount distributed to enhance disability inclusion.	Ongoing	Community Relations and Programs Team

Domain 4: Health and wellbeing

Outcome Statement: A South Australia where all people with disability can attain the highest possible health and wellbeing outcomes throughout their lives

Objective: To have a well-connected health and mental health sector that is easy to access, navigate and interact with for all people with disability.

Priority Areas for Domain 4

- 1 Inclusive infrastructure
- 2 Targeted knowledge, understanding and support
- 3 Supports and interventions

Priority Area 1: Inclusive infrastructure

Outcome: People with disability have full access to, and inclusion within health infrastructure.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Priority Area 2: Targeted knowledge, understanding and support

Outcome: People with disability can access healthcare that is inclusive and responsive to the intersectionality and diversity of disability, recognising the important role of carers.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Priority Area 3: Supports and interventions

Outcome: People with disability receive coordinated health supports that meet their needs, with stronger connections between mental health and disability services.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Domain 5: Safety, rights and justice

Outcome Statement: A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law

Objective: To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems.

Priority Areas for Domain 5

- 1 Targeted knowledge, understanding and support
- 2 Responding to emergencies
- 3 Support and navigating the justice system
- 4 Consultation and collaboration
- 5 Safeguarding

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are understood, supported, and have their rights upheld, including within the justice system.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Priority Area 2: Responding to emergencies

Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
49	Ensure an access and inclusion lens is incorporated into Council’s P-CEP and BCP’s.	5.2.1	The number of emergency response resources and systems developed for people with disability, including the Person-Centred Emergency Preparedness (P-CEP) approach.	Ongoing	People and Risk Team

Priority Area 3: Support and navigating the justice system

Outcome: People with disability receive the right supports for them when navigating the justice system.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Priority Area 4: Consultation and collaboration

Outcome: People with disability are involved in the design and delivery of policies, programs and laws.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

Priority Area 5: Safeguarding

Outcome: People with disability can access effective, inclusive and responsive safeguarding supports and services.

No.	Action	State Plan measure	Measure	Timeframe	Responsibility and data source
	<i>Not applicable to Council</i>				

City of Prospect
Disability Access
and Inclusion Plan
2026 | 2030





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Acknowledgement of Country

City of Prospect acknowledges that we are on the traditional lands of the Kurna people and we respect their spiritual relationship with their country.

We also acknowledge the Kurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kurna people today.

Introduction

At City of Prospect, we believe our community is at its best when everyone feels they belong. The Draft Disability Access and Inclusion Plan 2026-2030 is about making sure people of all abilities, ages and backgrounds can take part in the everyday life of our city - whether that's enjoying local events, using our facilities, connecting with neighbours or simply feeling welcome in public spaces. This plan has been shaped by the voices of our community and reflects our shared commitment to breaking down barriers, celebrating diversity and creating opportunities for everyone to thrive.

This Plan recognises the importance of creating community for all, it is a roadmap for how City of Prospect will promote inclusion and how people with disability can access our supports and services.

Governance

how the plan was developed

The Draft Disability Access and Inclusion Plan 2026-2030 (the Plan) was developed by City of Prospect with valuable support from its Access and Inclusion Community Advisory Group and Purple Orange through a co-design process.

The Access and Inclusion Community Advisory Group plays a key role in setting City of Prospect's priorities and addressing actions to deliver valuable improvements across the city.

The advisory group meets bi-monthly and represents our community who live with disability. A huge thank you and special acknowledgement to the group for their dedication and passion towards creating meaningful priorities to ensure City of Prospect leads the way in accessibility and inclusion.

Our goals

City of Prospect's Access and Inclusion Community Advisory Group took a lead role in co designing this Plan. Drawing on their lived experiences and local knowledge, the group identified the top four priorities they believe will have the greatest impact on building a more inclusive community.

These priorities focus on strengthening leadership in inclusion, embedding universal design, improving accessible transport, and building awareness through education and communication. Their insights have guided the development of tangible actions within the Plan to ensure it reflects community needs and delivers meaningful, lasting change.

Create accessible and inclusive transport infrastructure

Ensure everyone can move safely and independently around City of Prospect by improving footpaths, signage, parking, bike lanes and public transport connections, designed to meet best practice accessibility standards.

Four year focus

Integrated Transport Plan

City of Prospect has embedded accessibility within its Integrated Transport Plan (ITP), through a commitment to creating an inclusive and connected transport network to support people of all ages and abilities. This includes designing safer pedestrian crossings, improving footpath networks, ensuring access to public transport and prioritising universal design

principles, and integrating mobility-friendly infrastructure such as accessible parking, ramps and clear way finding signage. The ITP provides a strategic framework to identify and prioritise locations for improvement and will be used to guide the Council's decision making process for its transport projects and upgrades across the City, ensuring accessibility is considered in all aspects of the transport network.

Key actions:

Advocate for accessible improvements to public transport infrastructure in the City of Prospect.

Work with the State Government, transport providers, and neighbouring Councils to improve accessible connections identified through the ITP.

Strengthen leadership in inclusion

Support and grow leaders with lived experience of disability within council and the community while encouraging all local leaders – from business owners to community groups – to champion access and inclusion.

Four year focus

Over the next four years City of Prospect will focus on fostering opportunities for people with disability to influence decision-making, share their perspectives, and shape a more inclusive city through co-designed initiatives, to build confidence, advocacy skills and strong voices. At the same time, Council will encourage all local leaders to champion access and inclusion in their own spaces.

Key actions:

“Leaders in Inclusion” - Foster a Mentoring program to champion community leaders.

Sponsor participation in local, state or national disability leadership programs eg: Disability Leadership Institute.

Investigate “Prospect Inclusive Champions” initiative, recognising local business owners, volunteers and community leaders who demonstrate inclusive practices.

Build awareness through education and accessible communication

Providing training, resources and events that grow understanding of disability inclusion across our community, while ensuring all information is easy to access, clear and available in multiple formats.

Four year focus

Over the next four years, City of Prospect will raise awareness of access and inclusion by making information clear, accessible, and easy to understand for everyone. We will provide resources in multiple formats, run community workshops and events, and share stories from people with lived experience of disability, inspiring the community to take action and celebrate inclusion.

Key actions

Improve access to Council information through accessible formats, including Easy Read, large print, and screen reader – compatible versions.

Create an 'accessible communications checklist' for the organisation and community to reference.

Embed universal design in all assets and infrastructure

Adopt a universal design approach across council planning, buildings and public spaces so that facilities are welcoming, safe and usable for everyone – now and into the future.

Four year focus

City of Prospect will foster a Universal Design approach across Council planning, buildings and public spaces to embed accessibility, inclusivity and usability for everyone, regardless of age, ability or circumstance. This will include opportunities to co-design public spaces and provide training for staff to follow universal design principles from the outset.

Key actions

Incorporate the Universal Principles of Design through the planning and initiative stage of all new projects, where possible.

Our strategic framework

City of Prospect's *Draft Disability Access and Inclusion Plan 2026-2030* builds on the vision and values of our Strategic Community Plan: **Prospect, Creating Communities**, working towards a connected, inclusive and vibrant city where everyone can participate fully in community life. The Plan provides a practical roadmap to remove barriers, embed universal design and champion equity across all Council activities, services and spaces. Through collaboration, co-design and shared leadership, City of Prospect will continue to create a community that celebrates diversity and ensures accessibility for people of all ages and abilities. The key pillar which the Draft Disability Access and Inclusion Plan 2026-2030 relates to:

Empowering a thriving, engaging and welcoming city.

Creating community value fosters trust, civic engagement and a thriving culture. City of Prospect drives transparent strategy and decisions to deliver a sense of ownership, empowerment and connection.

Our principles

To implement the Plan, City of Prospect will use its guiding principles, as adopted in its Community Strategic Plan.

Innovation

Always at the heart of Council driving leadership, resilience, efficiencies and opportunities.

Community Value

Value for our community is at the forefront of our services.

Governing with Integrity

City of Prospect will govern with unwavering integrity, demonstrating open and transparent decisions, engagement and outcomes.

Evidence Based Decisions

The foundation of City of Prospect, driving quality outcomes and an accountable workforce.

Sustainability

Strengthening City of Prospect's fabric, culture and legacy through sustainable financial, environmental and social practices, for future generations.

The Disability Inclusion Act 2018 (SA)

The *Disability Inclusion Act 2018* (the Act) commenced on 1 July 2018. It aims to protect and promote the human rights of people with disability of all ages, and to help them reach their full potential by improving social connection and inclusion.

Since coming into effect, the Act has helped to:

- Embed the principles of the UNCRPD into South Australian policy
- Align disability inclusion efforts with national and state frameworks, such as the ADS and the SA Autism Strategy 2024-2029
- Support a coordinated and consistent approach to disability inclusion across government through the requirements for state authorities to prepare and implement a Disability Access and Inclusion Plan.

By introducing dedicated legislation for disability inclusion, South Australia reinforces its strong commitment to creating a community where people with disability are valued, included, and able to participate fully in all aspects of life.

Following the State Government's comprehensive independent review of the Act 2022, significant amendments were passed by the South Australian parliament in 2024 to strengthen the State's commitment to access and inclusion. These changes introduced clearer legislative requirements, including:

- Improving language to affirm that all people with disability, regardless of age, have the right to be and feel safe
- Expanding priority groups to include people with disability who live in regional communities, people with disability who identify as LGBTIQ+, and people with significant intellectual disability or who have high levels of vulnerability due to disability
- Establishing a dedicated lived experience committee to guide the development and review of the State Plan
- Strengthening requirements for co-design, consultation and engagement with people with disability, their families and representatives in developing policies and programs
- Increasing the focus on measurable and meaningful outcomes in the State Plan
- Clarifying expectations for Disability Access and Inclusion Plans to align with the State Plan and address the needs of priority groups.

This Plan acknowledges and responds to Council's obligations under the:

- Commonwealth Disability Discrimination Act (1993);
- South Australian Equal Opportunity Act (1984);
- South Australian Disability Inclusion Act (2018);
- State Disability Inclusion Plan 2025-2029; and
- Australia's Disability Strategy 2021-2031.

City of Prospect's Draft Disability Access and Inclusion Plan 2026-2030 reflects Council's commitment to the principles and requirements of the Disability Inclusion Act 2018 (SA), which promotes the rights of people with disability to participate fully and safely in community life. The Plan aligns with national and state frameworks, including Australia's Disability Strategy 2021-2031 and the State Disability Inclusion Plan 2025-2029, ensuring a consistent and coordinated approach to inclusion.

The actions and mandatory measures take regard for all the priority groups as outlined in the State Plan.

Guided by the Act's strengthened focus on co-design, consultation and measurable outcomes, this Plan embeds accessibility and universal design across Council's planning, services and spaces.

What is Disability?

Australia is a signatory to the United Nations Convention on the Right of Persons with Disabilities (UNCRPD) that defines disability as:

Persons with disabilities include those who have long-term physical, mental, intellectual, or sensory impairments, which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others (Australian Network on Disability). It places responsibility on society to uphold and protect these rights across all areas of life.

Consultation

City of Prospect developed its new Draft Disability Access and Inclusion Plan 2026-2030 through a genuine co-design process involving its Access and Inclusion Community Advisory Group, Elected Members, and broader community input. The process was facilitated by Purple Orange, ensuring an inclusive and collaborative approach that reflected diverse perspectives and lived experiences.

Building on the State Government's comprehensive community engagement framework, Council worked closely with participants to identify local priorities, shape practical actions, and embed universal design principles throughout the Plan. This partnership-driven approach has ensured the Plan is both community-informed and aligned with best practice in accessibility and inclusion.

The Draft Plan was endorsed by Council on 28 October 2025 to be released for public consultation to seek further community feedback.

Achievements

Over the past five years, City of Prospect has made significant strides in enhancing access and inclusion for people with disability:

Disability Access and Inclusion Plan 2021-2025

- Adopted in early 2021, the 2021-2025 Disability Access and Inclusion Plan outlines the City's commitment to inclusivity, equity, and access across all Council services, facilities, and functions.
- The 2021-2025 Disability Access and Inclusion Plan focused on ensuring individuals with disabilities have the right to inclusion and equality by accessing and participating in all aspects of community life.
- Regular reporting to Council provided key updates, stocktakes and achievements.

Access and Inclusion Advisory Group

- Established in early 2022, the Advisory Group provides strategic, expert, and independent advice to Council on the implementation, monitoring, and review of the 2021-2025 Disability Access and Inclusion Plan, but importantly prioritised Council's focus on access and inclusion outcomes.
 - o The group plays a crucial role in assisting Council to better understand the needs of people living with disability in the community, thereby improving the lives of people with disabilities who live, work, and visit the City of Prospect.

DAIP actions table

Domain 1 Inclusive environments and communities

Outcome Statement A South Australia where all people with disability can participate as equal citizens and feel connected to their communities

Objective To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Priority Areas for Domain 1

- 1 Active participation
- 2 Inclusive communities and attitudes
- 3 Universal Design
- 4 Accessible facilities
- 5 Communications and information
- 6 Transportation
- 7 Collaboration, consultation and innovation
- 8 Housing

Priority Area 1 Active participation

Outcome People with disability are active participants in accessible and inclusive communities.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
1	Ensure all council events for 50 or more people implement best practice event management principles.	1.1.2	The number of inclusive and accessible events, both internal and external, with 50+ people follow best practice event management principles. For example, the Accessible and Inclusive Community Events Toolkit.	Ongoing	Events Team
2	Regularly evaluate and enhance event inclusion and accessibility for people with disability at all council-led events.	1.1.2	Ongoing evaluation of council managed or contracted events accessibility through attendee feedback and Events Roundtable reviews. Community Events Toolkit.	Ongoing	Events Team Event evaluation surveys
3	Promote Accessible and Inclusive Community Events Toolkit to community groups.	1.1.2	Distribute Events Toolkits to community groups when booking Council spaces.	Ongoing	Events Team SpacetoCo

Priority Area 2 Inclusive communities and attitudes

Outcome People with disability are active participants in accessible and inclusive communities.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
4	Ensure records are kept for initiatives such as training, intranet posts, social media awareness campaigns.	1.2.1	The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community.	Ongoing	Communications Team Annual Report summary
5	Provide information on best practice with respect to access and inclusion to businesses located with City of Prospect.	1.2.1		June 2026	Economic Development Team E-News
6	Continue working with businesses and users to encourage and regulate clear paths of travel for pedestrians.	1.2.1		Ongoing	City Development Team Audits
7	Investigate “Prospect Inclusion Ambassadors” initiative, recognising local business owners, volunteers and community leaders who demonstrate inclusive practices.	1.2.1	The number of organisations, businesses and community groups engaged in access and inclusion initiatives	July 2027	Manager Community Relations and Programs Economic Development
8	Link Access and Inclusion and Close the Gap Target initiatives and actions in the future Reconciliation Action Plan.	1.2.3		December 2027	Manager Community Relations and Programs

DAIP actions table

Priority Area 3 Universal Design¹

Outcome Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
9	Ensure accessibility is included in condition audits of assets where relevant.	1.3.2	The number of public-facing council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility. For example, by adding signage or widening doors.	Ongoing	City Works and Presentation Team
10	Incorporate the Universal Principles of Design at the planning stage of all new projects, where possible. Publicly acknowledge and celebrate achievement when these principles are adopted in projects.	1.3.2	The number of new council developments that incorporate Universal Design Principles.	Ongoing	City Works and Presentation Team Project Management Framework
11	Ensure staff are adequately trained and understand the Principles of Universal Design	1.3.2		December 2026	PMO Team
12	Incorporate accessibility considerations into the design of all new parks, reserves, benches and playgrounds.	1.3.3	The number of parks, reserves, benches and playgrounds (within these areas) that are built or modified to improve accessibility.	Ongoing	City Works and Presentation Team Project Management Framework

¹ Universal Design is defined by the Australian Human Rights Commission as designing environments so they can be accessed, understood and used by everyone regardless of age, size, ability or disability - and encompassing the creation of facilities, products, services and environments usable by all people without adaptations.

Priority Area 4 Accessible facilities

Outcome People with disability can access public toilet facilities that meet their needs when out in the community.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
13	Develop a map of accessible toilets and car parks and promote through Council channels.	1.4.1	The number of public council owned toilet facilities across the council area that meet accessibility standards and/or a designated Changing Places facility. The number of accessible car parks across City of Prospect.	December 2026	Communications Team
14	Based on the mapping of accessible toilets and car parks review the need, appropriate signage and where possible, locations for additional accessible car parks	1.4.1		June 2027	City Works and Presentation Team Integrated Transport Plan
15	Ensure all projects incorporate best practice design for access and inclusion.	1.4.1		Ongoing	City Works and Presentation Team
16	Review the provision of accessible car parks as part of upgrade works for infrastructure at the Council's parks and facilities	1.4.1		Ongoing	City Works and Presentation Team Asset Management Plans

DAIP actions table

Priority Area 5 Communications and information

Outcome People with disability can find the information they need in the format(s) they need it in.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
17	Research Apps available to assist citizens to locate accessible reserves, parks, toilets and car parks within City of Prospect.	1.5.1	The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and Easy Read documents.	December 2026	City Works and Presentation Team
18	Improve access to Council information via AI tools (such as text to voice translations) and through accessible formats, including Easy Read, large print, and screen reader - compatible versions.	1.5.1		December 2026	Communications Team
19	Promote electronic App to the community which can be used to report access issues (i.e. footpath hazards and trees) to the Council	1.5.1		December 2026	Communications Team Annual Report summary
20	Create an 'accessible communications checklist' for the organisation and community to reference.	1.5.1		June 2026	Communications Team
21	Develop a "Better Hearing Strategy" to better support the communication needs of those experiencing hearing loss.	1.5.1		June 2026	Communications Team

Priority Area 6 Transportation

Outcome People with disability can get to where they need to go safely.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
22	Implement the Integrated Transport Plan.	N/A	The number of access and inclusion related actions included in the Integrated Transport Plan.	2025-2029	Organisation ITP Roadmap and annual year review.
23	Advocate for accessible public transport infrastructure			2025-2029	
24	Work with the State Government, transport providers, and neighbouring Councils to improve accessible connections identified through the ITP			2025-2029	

Priority Area 7 Collaboration, consultation and innovation

Outcome People with disability are actively involved in government decisions that affect their lives.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
25	Ensure public consultations include and seek input from the Access and Inclusion Community Advisory Group, and related organisations.	1.7.1	The number of public consultations that included and sought input from people with disability.	Ongoing	Engagement Team
26	Continue to offer a range of inclusive lifelong learning, social and wellbeing activities.	1.7.2	The number of people with disability, including parents and carers, serving on committees and working groups. <i>Note: Committees are formal groups established by councils to provide strategic advice or make decisions on disability inclusion. Working groups are task-focused teams that address specific issues or actions supporting disability inclusion.</i>	Ongoing	Community Relations and Programs Team Annual Report Summary

Priority Area 8 Housing

Outcome People with disability have access to appropriate housing.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
Not applicable to Council					

DAIP actions table

Domain 2 Education and employment

Outcome Statement A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security

Objective To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience.

Priority Areas for Domain 2

- 1 Targeted knowledge, understanding and support
- 2 Supports and resources for children and young people
- 3 Targeted transitional supports
- 4 Access to employment opportunities
- 5 Inclusive working environments
- 6 Data and reporting

Priority Area 1 Targeted knowledge, understanding and support

Outcome People with disability are supported by a South Australian education workforce that has the knowledge and skills to meet their needs and help them succeed.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Priority Area 2 Supports and resources for children and young people

Outcome Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Priority Area 3 Targeted transitional supports

Outcome People with disability have supportive environments to learn, grow, and transition throughout their life.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
27	Provide a range of diverse volunteering opportunities to the community.	2.3.5	The number of initiatives taken to encourage people with disability to volunteer.	Ongoing	Community Relations and Programs Team
28	Provide opportunities for volunteer led programs for those who live with disability.			Ongoing	Community Relations and Programs Team
29	Provide information on Access and Inclusion to volunteers as part of their inductions.			Ongoing	Annual Report Summary
30	Develop and deliver a community forum, to engage community groups with the aim of facilitating the promotion of programs and services through creating communities of practice.		The number of leadership opportunities for those who live with disability.	December 2027	Community Relations and Programs Team
31	Identify opportunities to deliver access and inclusion programs in partnership with local service provider.			Ongoing	Community Relations and Programs Team
32	Foster and support young people in particular those living with disability to participate in decision making.		The number of young people with disability engaged with council, either through participation, voting, feedback, consultation or volunteering.	Ongoing	Community Relations and Programs Team
33	Encourage people living with disability to engage with civic opportunities.		The number of initiatives and promotions to encourage those living with disability to engage with civic opportunities. <ul style="list-style-type: none"> Particular focus on local government election participation campaigns 	Ongoing	People and Risk

DAIP actions table

Priority Area 4 Access to employment opportunities

Outcome People with disability have opportunities to achieve, develop and succeed in their chosen fields.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
34	Ensure all efforts are made to accommodate employees of all abilities, cultures and gender orientation working at City of Prospect	2.4.3	The number of organisational changes adopted to improve inclusive recruitment for people with disability.	Ongoing	People and Risk
35	Ensure an access and inclusion lens is placed over organisational policies when reviewed (both internal and external).			Ongoing	Community Relations and Programs People and Risk
36	“Leaders in Inclusion” – foster a Mentoring program of champion community leaders, drawing on successful models in other sectors.		Number of initiatives for leadership across the community which may lead to employment fostered or promoted by Council.	July 2027	Community Relations and Programs
37	Sponsor participation in local, state or national disability leadership programs eg: Disability Leadership Institute.			July 2027	Community Relations and Programs

Priority Area 5 Inclusive working environments

Outcome People with disability have access to supportive places to earn.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
38	Include training topics and refresher training on access and inclusion as part of Council’s training program for both staff and Elected Members.	2.5.1	The number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. • For example, outcome - based employment, flexible work arrangements, workplace adjustments and mentoring programs.	Ongoing	People and Risk
39	Develop an access and inclusion induction module for staff and volunteers.			December 2026	People and Risk

Priority Area 6 Data and reporting

Outcome Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Domain 3 Personal and community support

Outcome Statement A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs

Objective To build a service system in South Australia that takes a person-centred approach that recognises the contributions and potential of all people with disability.

Priority Areas for Domain 3

- 1 Accessibility
- 2 Advocacy and supports
- 3 Information sharing
- 4 Family and carer support
- 5 Programs

Priority Area 1 Accessibility

Outcome People with disability can easily access community supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
40	Ensure support organisations are represented on the Access and Inclusion Community Advisory Group.	3.1.1	The number of council initiatives and improvements made to connect people with disability to community supports and services wherever they present.	Ongoing	Community Relations and Programs Team
41	Participate in expos/showcases to promote programs, services and events offered by Council.		For example, referral hubs, mobile outreach, online information platforms, frontline worker training, and partnerships with community organisations.	Ongoing	Organisation

DAIP actions table

Priority Area 2 Advocacy and supports

Outcome People with disability are supported to make their own choices and use advocacy when needed to protect and promote their rights

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
42	Promote and highlight voices and stories from the community who live with disability.	3.2.1	How many communication highlights were published.	Ongoing	Communications Team
43	Promote and celebrate through community awareness campaigns during International Day of People with Disability, and Global Accessibility Awareness Day.			December 2026	Communications Team

Priority Area 3 Information sharing

Outcome People with disability receive more coordinated and effective support when services work together and share information.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
44	Continue to participate in LGAIN and Communities of Practice meetings and with external disability service providers.	3.3.1	The number of inter-agency meetings and initiatives to support the implementation of the State Plan and our Plan.	Ongoing	Community Relations and Programs Team
45	Ensure support organisations are included and represented on the Access and Inclusion Community Advisory Group.			Ongoing	Community Relations and Programs Team
46	Provide information to business owners and operators on the new Disability Access and Inclusion Plan			March 2026	Economic Development Team
47	All videos loaded on Council's website and social media to include transcripts and closed captions.		The number of inter-agency meetings and initiatives to support the implementation of the State Plan and our Plan.	Ongoing	Communications Team

Priority Area 4 Family and carer support

Outcome Carers and families, including siblings of people with disability are provided with dedicated supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Priority Area 5 Programs

Outcome Government-funded programs and services include disability-specific provisions to enable full and equal participation.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
48	Promote community funding opportunities through additional support channels to encourage applications.	3.5.1	The number of council grants and funding amount distributed to enhance disability inclusion.	Ongoing	Community Relations and Programs Team

DAIP actions table

Domain 4 Health and wellbeing

Outcome Statement A South Australia where all people with disability can attain the highest possible health and wellbeing outcomes throughout their lives

Objective To have a well-connected health and mental health sector that is easy to access, navigate and interact with for all people with disability

Priority Areas for Domain 4

- 1 Inclusive infrastructure
- 2 Targeted knowledge, understanding and support
- 3 Supports and interventions

Priority Area 1 Inclusive infrastructure

Outcome People with disability have full access to, and inclusion within health infrastructure

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Priority Area 2 Targeted knowledge, understanding and support

Outcome People with disability can access healthcare that is inclusive and responsive to the intersectionality and diversity of disability, recognising the important role of carers.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Priority Area 3 Supports and interventions

Outcome People with disability receive coordinated health supports that meet their needs, with stronger connections between mental health and disability services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Domain 5 Safety, rights and justice

Outcome Statement A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law

Objective To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems

Priority Areas for Domain 5

- 1 Targeted knowledge, understanding and support
- 2 Responding to emergencies
- 3 Support and navigating the justice system
- 4 Consultation and collaboration
- 5 Safeguarding

Priority Area 1 Targeted knowledge, understanding and support

Outcome People with disability are understood, supported, and have their rights upheld, including within the justice system.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Priority Area 2 Responding to emergencies

Outcome People with disability are kept safe during emergencies, with their needs planned for and prioritised.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
49	Ensure an access and inclusion lens is incorporated into Council's P-CEP and BCP's.	5.2.1	The number of emergency response resources and systems developed for people with disability, including the Person-Centred Emergency Preparedness (P-CEP) approach.	Ongoing	People and Risk Team

DAIP actions table

Priority Area 3 Support and navigating the justice system

Outcome People with disability receive the right supports for them when navigating the justice system.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Priority Area 4 Consultation and collaboration

Outcome People with disability are involved in the design and delivery of policies, programs and laws.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council

Priority Area 5 Safeguarding

Outcome People with disability can access effective, inclusive and responsive safeguarding supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
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Not applicable to Council